

WALLET USER GUIDE

LIVECHAT

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MAIN PAGE

Player Name	8:48 AM
Hi	PIN
DOWNLINE 8 (VIP 99)	8:50 AM
Hi	PIN
DOWNLINE 18 (DOWNLINE 14)	8:50 AM
Hi	PIN
VIP 99	8:53 AM
Hi	PIN

Blue Color

PINNED

Red Color

Unreply message more than 10 mins

Orange Color

New & haven't reply

White Color

Message

CHAT ROOM (Player Message)

Player Name	PIN
Player Name	9:01am
Hi	LIVECHAT
Player Name	9:03am
Hi	WHATSAPP
Player Name	9:04am
Hi	TELEGRAM
Player Name	9:04am
Hi	LINE
Player Name	9:04am
Hi	VIBER

→ Player message from **LIVECHAT**

→ Player message from **WHATSAPP**

→ Player message from **TELEGRAM**

→ Player message from **LINE**

→ Player message from **VIBER**

CHAT ROOM (Staff Message)

Player Name	PIN
Customer Service	9:18am
Hi	LIVECHAT
Customer Service	9:18am
Hi	WHATSAPP
Customer Service	9:18am
Hi	TELEGRAM
Customer Service	9:18am
Hi	LINE
Customer Service	9:18am
Hi	VIBER
Customer Service	9:18am
Hi	NO SEND

→ Message successful reply to player **LIVECHAT**

→ Message successful reply to player **LIVECHAT + WHATSAPP**

→ Message successful reply to player **LIVECHAT + TELEGRAM**

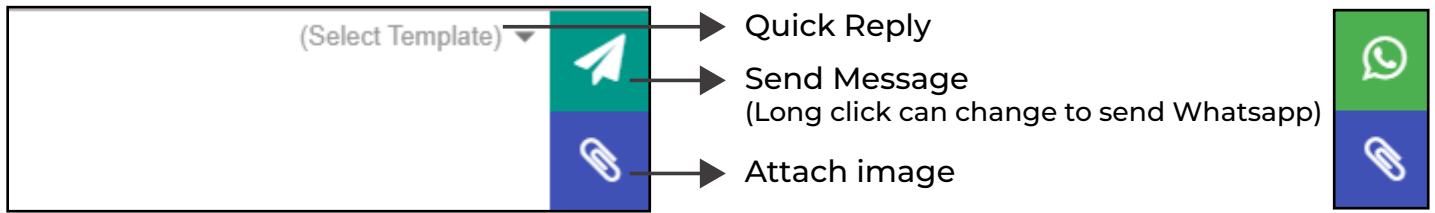
→ Message successful reply to player **LIVECHAT + LINE**

→ Message successful reply to player **LIVECHAT + VIBER**

→ Message successful reply to player **LIVECHAT**,
but unsuccess reply to **CHAT APP**



CHAT ROOM (Reply)



CHAT ROOM (Auto Message)

Angpao Success	→	AUTO SEND - When player success claim any angpao.
Auto Login Link	→	WONT AUTO SEND - URL link that can login without id&pw.
Commission Success	→	AUTO SEND - When company success pay commission.
Deposit Failed	→	AUTO SEND - When player deposit reject by STAFF.
Deposit Success	→	AUTO SEND - When player success make a deposit.
Livechat Promo	→	WONT AUTO SEND - Display before login in CHATROOM.
Manual Deposit Success	→	AUTO SEND - When STAFF manual add credit to player.
Manual Withdraw Success	→	AUTO SEND - When STAFF manual deduct player's credit.
Rebate Success	→	AUTO SEND - When company success pay rebate.
Register Success	→	AUTO SEND - When player success register in company.
Wallet Guide	→	AUTO SEND - When player First Time login.
Wallet Guide (RF)	→	AUTO SEND - When player First Time login & invited by friend.
Withdraw Failed	→	AUTO SEND - When player withdrawal reject by STAFF.
Withdraw Success	→	AUTO SEND - When player success withdraw from company.
Withdraw Success (Reset)	→	AUTO SEND - When player success withdraw from company & after credit is \$0.00

NEW

Test Quick Reply

ABCDEFG

SAVE

DELETE

*Normal one
will display inside
Select Template*

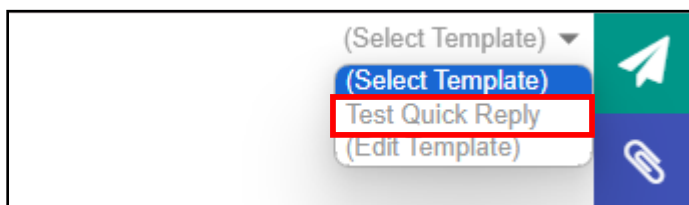
++Test Quick Reply

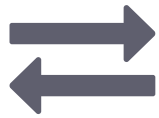
ABCDEFG

SAVE

DELETE

*With ++ Symbol
will display at
upper left corner*

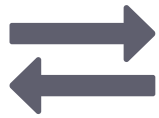




TRANSACTION

TRANSACTION (Search)

ID	:	Search by Transaction ID	→ Search by TRANSACTION ID
Customer	:	Search by Customer ID / Phone	→ Search by PLAYER ID
Type	:	DEPOSIT	→ Search by DEPOSIT / WITHDRAW
Date	:	2023-08-23 End Date	→ Search by DATE
Amount	:	Min Max	→ Search by AMOUNT
Status	:	COMPLETED	→ Search by COMPLETED / REJECTED
Agent	:	Search by agent username	→ Search by UPLINE / AGENT
Mer. Bank	:	Please Select	→ Search by BANK
Other Info	:	e.g. Member Bank Acc No / Remark	→ Search by KEY WORD
SEARCH			
EXPORT			
Record: 0, Total: 0.00		ADVANCED	



TRANSACTION

TRANSACTION (Approve / Reject)

Transaction	
Player Name	→ <i>PLAYER DISPLAY NAME</i>
DEPOSIT	→ Deposit / Withdraw
#1314156869 COPY	→ <i>TRANSACTION ID</i>
Amount: 50	→ Amount
Bank: PBB	→ Bank
Method: ATM	→ Type (Online / ATM)
Datetime: 2023-08-23 14:53	→ Submit Date&Time
ATTACHMENT	→ Bank Receipt

Action	
CREATED	
2023-08-23 14:54	→ Player Submit Time
PROCESS	→ After PROCESS player cannot cancel

Action	
CREATED	
2023-08-23 14:54	→ Player Submit Time
PROCESSED	
2023-08-23 15:06	→ CS Proccess Time
Customer	
Service	→ Process by which CS
HANDLE	

1. Click **PROCESS**
2. Check your bank

3. Click **HANDLE**

TRANSACTION	
Name	: Player Name
Type	: DEPOSIT
Amount	: 50.00
Current Credit	: 0.00
Status	: APPROVED
	APPROVED
	REJECTED
SUBMIT CANCEL	

4. Select **APPROVE / REJECTED**
5. Click **SUBMIT**



USER

USER (Search)

Name:

Mobile No:

Agent:

Bank:

IP Address:

Status:

ACTIVE

Search by *PLAYER NAME / WALLET ID*

Search by *PHONE NUMBER*

Search by *WALLET ID (UPLINE)*

Search by *BANK ACC*

Search by *LOGIN IP (Only ADMIN ID)*

Search by *STATUS (ACTIVE / INACTIVE)*

SEARCH

USER (Player Profile > Transaction)

01020304

Player Name | 8708706 | *****456777 | 2023-08-23 14:54

TRANSACTIONBET HISTORYCOMMISSIONCREDITSETTINGWALLETCHATPROBLEMDETAILSGAMEIPLOG

Type : ANY

Start Time :

End Time :

Total Transaction: 211

Total Amount: 7.9105

Net Deposit: -32540.4006

DATE	ID	TYPE	DESCRIPTION	AMOUNT	ACTION
2023-08-20 05:16:53	#130558358407	BONUS	REFERRAL VIP 4	188.00	RESET BIT08
2023-08-17 04:30:33	#1297888730	DEPOSIT		100.00	
2023-07-09 03:51:44	#1200832182	FORFEITED	Player Clear Balance	-0.99	
2023-07-09 03:38:39	#1200802230	MANUAL		0.90	
2023-07-02 05:30:25	#1184327975	BONUS	Daily Bonus	10.00	
2023-07-02 05:29:12	#1184326123	DEPOSIT		10.00	
2023-07-02 00:03:19	#1183454062	WITHDRAW		-130.00	
2023-07-02 00:02:24	#1183451022	DEPOSIT		100.00	
2023-06-23 23:44:07	#1163667939	BONUS	JOIN & WIN EVENT	10.00	
2023-06-03 22:08:59	#1118222451	DEPOSIT		20.00	

Prev12...22Next

CLOSE

- 01 Player Register Name
- 02 Wallet ID
- 03 Phone Number
- 04 Last Login Time
- 05 Total Profit (Include Bonus)
- 06 Total Profit (Without Bonus)
- 07 Transaction ID
- 08 Recall Bonus Setting (Rollover/ Turnover/ Max Withdraw)



USER

USER (Player Profile > Bet History)

Player Name | 8708706 | *****456777 | 2023-08-23 14:54

TRANSACTION **BET HISTORY** COMMISSION CREDIT SETTING WALLET CHAT PROBLEM DETAILS GAME IP LOG

Site : ANY

Start Time : 2023-08-22

End Time : 2023-08-23

Round: 0182 Bet: 2395 Win: 2320.33

01 02 03 04 05

Reload Mega History Clear For Withdraw Clear Rollover Clear Max Withdraw

DATE	GAME	DETAILS	BET	WIN
2023-08-23 16:54:18	JILI	JILI^5^74^1	0.50	0.00
2023-08-23 16:54:15	JILI	JILI^5^74^1	1.15	2.00
2023-08-23 16:54:12	JILI	JILI^5^74^1	1.10	0.00
2023-08-23 16:54:09	JILI	JILI^5^74^1	1.15	6.00
2023-08-23 16:54:06	JILI	JILI^5^74^1	1.10	1.00
2023-08-23 16:54:03	JILI	JILI^5^74^1	1.00	1.25
2023-08-23 16:54:00	JILI	JILI^5^74^1	1.00	2.75
2023-08-23 16:53:57	JILI	JILI^5^74^1	0.90	0.00
2023-08-23 16:53:51	JILI	JILI^5^74^1	1.00	0.00
2023-08-23 16:53:48	JILI	JILI^5^74^1	1.15	0.00

Prev 1 2 ... 339 Next

CLOSE

- 01 Refresh Game Record
- 02 Auto Login Mega Kiosk
- 03 Remove All Bonus Setting
- 04 Remove All Rollover
- 05 Remove MAX WITHDRAW

Check player lastest Game Record

- * Use for calculate player Rollover
- * Records are kept for a maximum of 2 weeks only
- * Game recording may be delayed by 5~30 minutes, depending on what game player play

USER (Player Profile > Commission)

Player Name | 8708706 | *****456777 | 2023-08-23 14:54

TRANSACTION BET HISTORY **COMMISSION** CREDIT SETTING WALLET CHAT PROBLEM DETAILS GAME IP LOG

Downline :

Start Time :

End Time :

SEARCH

DATE	DO'WNLINE	AMOUNT	PAID
2023-06-30 03:54:19	ALL	17.50	2023-06-30 03:54:19
2022-10-13 17:26:49	ALL	16.00	2022-10-13 17:26:49
2022-10-12 09:22:49	ALL	16.00	2022-10-12 09:22:49
2022-10-12 00:34:29	ALL	16.00	2022-10-12 00:34:29
2022-08-16 16:35:15	ALL	16.00	2022-08-16 16:35:15
2022-05-11 11:35:07	ALL	2.50	2022-05-11 11:35:07
2022-04-02 15:16:32	ALL	11.25	2022-04-02 15:16:31

CLOSE

Check all records of commissions paid to player



USER

USER (Player Profile > Credit)

Player Name | 8708706 | *****456777 | 2023-08-23 14:54

TRANSACTION BET HISTORY COMMISSION **CREDIT** SETTING WALLET CHAT PROBLEM DETAILS GAME IP LOG

Credit : 588.00 [Refresh](#)

MAIN: 588, KISS918: 0, PUSSY: 0, PT: 0, AWC: 0, MEGA: 0, IBC: 0, XE88: 0, PP [PRAGMATIC]: 0, M8: 0, JOKER: 0, ALBB: 0, KAYA918: 0

Type : MANUAL

Amount : +10.00 / -10.00

Transfer Bank : (optional)

Angpao : (optional)

Remarks : (optional)

[CONFIRM](#)

[CLOSE](#)

Refresh button can help player transfer his/her credit back to wallet

588.00 [Refresh](#)

MAIN: 588, KISS918: 0, PUSSY: 0, PT: 0, AWC: 0, MEGA: 0, IBC: 0, XE88: 0, PP [PRAGMATIC]: 0, M8: 0, JOKER: 0, ALBB: 0, KAYA918: 0

Meaning player's credit in wallet
(Can Submit Withdrawal)

588.00 [Refresh](#)

MAIN: 0, KISS918: 0, **PUSSY: 588**, PT: 0, AWC: 0, MEGA: 0, IBC: 0, XE88: 0, PP [PRAGMATIC]: 0, M8: 0, JOKER: 0, ALBB: 0, KAYA918: 0

Meaning player's credit inside PUSSY888
(Cannot Submit Withdrawal Because Credit Inside Game)

588.00 [Refresh](#)

MAIN: 0, KISS918: 0, PUSSY: 0, PT: 0, AWC: 0, MEGA: 0, IBC: 0, XE88: 0, PP [PRAGMATIC]: 0, M8: 0, **JOKER: 588**, ALBB: 0, KAYA918: 0

Meaning player's credit inside JOKER
(Cannot Submit Withdrawal Because Credit Inside Game)

588.00 [Refresh](#)

MAIN: 588, **KISS918: false**, PUSSY: 0, PT: 0, AWC: 0, MEGA: 0, IBC: 0, XE88: 0, PP [PRAGMATIC]: 0, M8: 0, JOKER: 0, ALBB: 0, KAYA918: 0

If the background turns red and the game displays "false" it means that the game is not connecting to the server. Please request IT to check.



USER

USER (Player Profile > Credit)

Player Name | 8708706 | *****456777 | 2023-08-23 14:54

TRANSACTION | BET HISTORY | COMMISSION | **CREDIT** | SETTING | WALLET | CHAT | PROBLEM | DETAILS | GAME | IP | LOG

Credit : 588.00 [Refresh](#)

MAIN: 588, KISS918: 0, PUSSY: 0, PT: 0, AWC: 0, MEGA: 0, IBC: 0, XE88: 0, PP [PRAGMATIC]: 0, M8: 0, JOKER: 0, ALBB: 0, KAYA918: 0

Type : **MANUAL**

Amount : **MANUAL**

Transfer Bank : FORFEITED
DEPOSIT
WITHDRAW
REBATE
LOSSCREDIT

Angpao : ANGPAAO
FPAY

Remarks : (optional)

CONFIRM

CLOSE

- MANUAL : For adjust amount (Don't use as deposit)
- FORFEITED : Use for forfeit player's credit
- DEPOSIT : Manual deposit for player
- WITHDRAW : Manual withdraw for player
- REBATE : Pay REBATE if system miss payment to player
- LOSSCREDIT : When player's credit missing due to internet problem
- ANGPAO : MANUAL ANGPAAO
- FPAY : Payment Gateway



USER

USER (Player Profile > Setting)

Player Name | 8708706 | *****456777 | 2023-08-23 14:54

TRANSACTION | BET HISTORY | COMMISSION | CREDIT | **SETTING** | WALLET | CHAT | PROBLEM | DETAILS | GAME | IP | LOG

Agent Commission (%):

10

Customized player commission

Agent Commission Rollover:

3 (3 = commission)

Customized player commission Rollover

Referrer Commission Max Withdraw:

100

Customized player commission Max Withdraw

Bank Name:

CMB Bank

Player Withdrawal Bank

Bank Account Name:

Player Name

Player Full Name

Bank Account No:

4567890123456789

Player Bank Acc

Bank BSB

043000

AUD Player Bank Code

Pay ID

john@gmail.com

AUD Player Bank Email

Lock Bank:

YES

YES (Not allow player change bank)

Min Withdraw:

Edit Player Min Withdraw Setting

Max Withdraw:

500

Edit Player Max Withdraw Setting

Withdraw Fee (%):

Edit Player Withdraw Deduction Setting

SAVE

CLOSE



USER

USER (Player Profile > Problem)

Player Name | 8708706 | *****456777 | 2023-08-23 14:54

TRANSACTION BET HISTORY COMMISSION CREDIT SETTING WALLET CHAT **PROBLEM** DETAILS GAME IP LOG

Enter problem here. **01**

☐ Blacklist Bank Account

SAVE

Share Member Info

Enter Merchant ID... (separate by ,) **02**

SAVE

DATE	PROBLEM	STAFF
26 Jun 2022 8:06PM	save free game	CUSTOMER SERVICE 01 03

DATE	REJECTED	AMOUNT	REMARKS
16 Jul 2021 9:18PM	DEPOSIT	-100.00	FAKE RECEIPT 04

DEPOSIT	DEP_AVG	WITHDRAW	WINLOSS	BONUS	MANUAL	REBATE	COMMISSION	TOTAL	LAST_DEP_DATETIME	LAST_VIT_DATETIME
10,588.00	179.48	-43,128.40	-32,540.40	2,097.90	103,380.00	294.90	29.75	73,441.61	17 Aug 2023 4:30AM	20 Aug 2023 5:16AM

DATE	NET
2023-08-17	100.00
TOTAL	100.00

CLOSE

- 01** > Keyin player's problem
> Tick "Blacklist Bank Acc"
> Save
- 02** Share player info to others company if you have two wallet backend
- 03** Reason blacklist player and who edit it
- 04** Will be recorded when player deposits or withdrawal are rejected

After BLACKLIST will have a tag

01

Player Name **BLACKLIST** | 8708706 | *****456777 | 2023-08-31 01:37

TRANSACTION BET HISTORY COMMISSION CREDIT SETTING WALLET

USER (Player Profile > Details)

Player Name | 8708706 | *****456777 | 2023-08-23 14:54

TRANSACTION BET HISTORY COMMISSION CREDIT SETTING WALLET CHAT **PROBLEM** **DETAILS** GAME IP LOG

[Change Auto Link](#)

Name:

Player Name → Player Display Name **01**

Password:

123333333 → Player Wallet Password

Mobile No:

*****456777 → Player Phone Number

Status:

ACTIVE → Active or Inactive Player Wallet

Referrer Code:

→ Upline ID **02**

SAVE

CLOSE

- 01** Can add remark for player
Example : NAME (Save Free Game)
** Use English Symbol (+)
** Not Chinese Symbol (+)
Player cannot see it
- 02** If player ask manual add upline
Example: Upline Referrer Code RF123A56
KEYIN 123A56 > SAVE

Name

Kaban (Save FreeGame)

Referrer Code

123A56



USER

USER (Player Profile > Game)

Player Name | 8708706 | *****456777 | 2023-08-23 14:54

TRANSACTION BET HISTORY COMMISSION CREDIT SETTING WALLET CHAT PROBLEM DETAILS GAME IP LOG

GAME	USERNAME	PASSWORD	DATE & TIME
PUSSY 01	my16096825058 Change 02	Abc123	2021-05-21 13:42:54
KISS918	01564744733	Abc123	2021-08-03 17:03:20
KAYA918	8708706 Force Kick 03	Abc123	-
PT	123-8708706 Force Kick	-	-
XE88	8708706 Force Kick	-	-
IBC	_8708706	-	-
M8	8708706 Force Kick	-	-
PP [PRAGMATIC]	8708706	-	-
ALBB	8708706	-	-
AWC	8708706	-	-
JOKER	123.8708706 Force Kick	-	-

CLOSE

- 01 Check Player Previous Game ID
- 02 Change Player Game ID
- 03 Kick Player From The Game

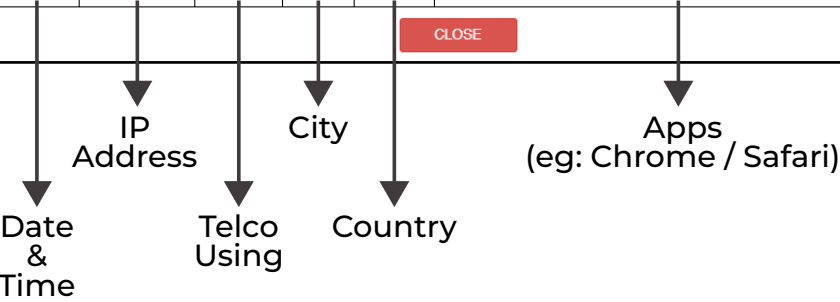
USER (Player Profile > IP)

Player Name | 8708706 | *****456777 | 2023-08-23 14:54

TRANSACTION BET HISTORY COMMISSION CREDIT SETTING WALLET CHAT PROBLEM DETAILS GAME IP LOG

TIME	IP	ISP	CITY	COUNTRY	USER AGENT
23 Aug 2023 1:15PM	123.123.123.123	U Mobile Sdn Bhd	Johor Bahru	Malaysia	Mozilla/5.0 (Linux; Android 11; RMX3261 Build/PP1A.201005.001; wv) AppleWebKit/537.36 (KHTML, like Gecko) Version/4.0 Chrome/115.0.5790.166 Mobile Safari/537.36 -appwrap -android
16 Aug 2023 3:41PM	123.123.123.123	Celcom Axiata Berhad	Kuala Lumpur	Malaysia	Mozilla/5.0 (Linux; Android 11; RMX3261 Build/PP1A.201005.001; wv) AppleWebKit/537.36 (KHTML, like Gecko) Version/4.0 Chrome/115.0.5790.166 Mobile Safari/537.36 -appwrap -android

CLOSE





USER

USER (Player Profile > Log)

Player Name | 8708706 | *****456777 | 2023-08-23 14:54

TRANSACTION BET HISTORY COMMISSION CREDIT SETTING WALLET CHAT PROBLEM DETAILS GAME IP LOG

[2023-08-23 16:56:34] [0s]
CLEAR BONUS, MAX WITHDRAW → Remove All Bonus Setting

2023-08-23 16:56:34] [0s]
BALANCE 0.00 → Current Credit Amount Update

[2023-08-23 16:56:10] [0s]
JILI -57.96 → Credit Withdraw From JILI

[2023-08-23 16:55:27] [0s]
BALANCE 57.96 → Current Credit Amount Update

[2023-08-23 16:21:21] [0s]
JILI 21 → Credit Deposit To JILI

[2023-08-23 16:21:01] [0s]
KISS918 -21 → Credit Withdraw From 918Kiss

[2023-08-23 16:20:53] [0s]

CLOSE

PROBLEM

JILI 21

Mostly is credit missing due to internet problems,
may login to Game Kiosk check

FAILED

JILI 21

Deposit to the game **FAILED**
or
Withdraw from the game **FAILED**
due to internet problems or unstable game connections.



REPORT

REPORT (Transaction Report)

Transaction Report

Period : 2023-08-212023-08-23

Display : DailyMonthlyYearly

Type : All

RECALCULATE

Date	Deposit		Withdraw		Net
2023-08-21	19700	1,022,185.10	2301	970,644.38	51,540.72
2023-08-22	20596	1,094,328.77	1987	964,046.78	130,281.99
2023-08-23	20730	938,874.35	2047	856,615.83	82,258.52
Total	61026	3,055,388.22	6335	2,791,306.99	264,081.23

Deposit Count

Deposit Amount

Withdraw Count

Withdraw Amount

Net Profit

REPORT (Customer Report)

Customer Report

Period : 2023-08-212023-08-23

Display : DailyMonthlyYearly

Total Customers

DATE	NEW 01	REPEAT 02	TOTAL
2023-08-21	767	17795	18562
2023-08-22	778	16162	16940
2023-08-23	832	12746	13578
Total	2377	46703	49080

Top 100 Deposit

NAME	TOTAL
Player Name_A	161,673.00 03
Player Name_D	113,688.00
Player Name_X	91,987.99

Top 100 Withdraw

NAME	TOTAL
Player Name_A	-296,035.55 04
Player Name_G	-175,859.00
Player Name_D	-90,374.71

01 NEW = New Register

02 REPEAT = Player Relogin

03 Player NET DEPOSIT

04 Player NET WITHDRAW



REPORT

REPORT (Promotion Report)

Promotion Report

Period : 2023-08-21 2023-08-23

Display : Daily Monthly Yearly

Promotion : ALL

- ALL 01
- Unlimited Bonus
- New Member Free
- Daily Bonus
- Welcome Bonus 30%
- Free Share Bonus
- Downline Deposit

DATE	COUNT	TOTAL
2023-08-21	374 02	1,996.76 03
2023-08-22	339	1,144.24
2023-08-23	325	1,061.73
TOTAL	1038	4,202.73

01 Check All Promotion or Single Promotion

02 How Many Claim

03 Total Claim Amount

REPORT (Bank Report)

Bank Report

Period : 2023-08-21 2023-08-23

Display : Daily Monthly Yearly

Bank : PBB (PBE VIP) 01

Date	Credit 02	Debit 03	Net
2023-08-21	18231 951,523.18	30 55,090.42	896,432.76
2023-08-22	19321 965,308.97	18 12,092.33	953,216.64
2023-08-23	19004 849,861.07	10 2,770.66	847,090.41
Total	56556 2,766,693.22	58 69,953.41	2,696,739.81

01 Select the bank you want to check

02 Credit = Deposit

03 Debit = Withdraw



REPORT

REPORT (Commission Report)

Commission Report		
Period :	2023-08-01	2023-08-31
Display :	Daily Monthly Yearly	
Role :	PUBLIC 01	
DATE	COUNT	TOTAL
2023-08-07 02	5857 03	65,611.61 04
2023-08-14	5841	62,069.04
2023-08-21	5177	48,187.19
TOTAL	16875	175,867.84

- 01 PUBLIC = ALL PLAYER
- 02 Commision Pay Date
- 03 Total Number of Player Paid Out
- 04 Total Amount Paid Out

REPORT (Deposit Report)

Deposit Report			
Period :	2023-08-21	2023-08-23	
Display :	Daily Monthly Yearly		
Method :	All Deposit 01		
	All Deposit GateWay A Deposit GateWay B Deposit Staff Deposit Staff Withdraw		
Date	Customer	Count	Total
2023-08-21	48 02	156 03	3,943.96 04
2023-08-22	37	132	2,412.90
2023-08-23	43	135	2,926.73
Total	128	423	9,283.59

- 01 All Deposit or From Single GATEWAY
- 02 Number of Player
- 03 Number of Deposit
- 04 Total Amount of Deposit

Example :
Total 48 Player
Deposit 156 Receipt
and Total Amount is \$3943.96



REPORT

REPORT (Rebate & Angpao Report)

Rebate & Angpao Report

Period : 2023-08-21 2023-08-23

Display : Daily Monthly Yearly

Type : 01 Default

02 Number of Player

03 Number of Angpao has been claimed

04 Total Amount

Date	Customer 02	Count 03	Total 04
2023-08-21	27	27	99.41
2023-08-22	30	30	127.16
2023-08-23	31	31	133.79
Total	88	88	360.36

01 Default = Rebate
Commission = Player Claim Date
Manual Angpao : Check Page.08

02 Number of Player

03 Number of Angpao
has been claimed

04 Total Amount

REPORT (Manual Report)

Manual Report

Period : 2023-08-21 2023-08-23

Display : Daily Monthly Yearly

Type : 01 MANUAL

02 Credit : Player Add Amount

03 Debit : Player Deduct Amount

Date	Credit 02	Debit 03	Total
2023-08-21	2 15.00	14 -3,967.47	-3,952.47
2023-08-22	1 17.48	9 -659.41	-641.93
2023-08-23	2 15.04	9 -1,270.33	-1,255.29
Total	5 47.52	32 -5,897.21	-5,849.69

01 MANUAL
Staff Add or Deduct
Player's Credit

FORFEITED
Player Withdraw Auto
Forfeited Amount

LOSSCREDIT
Losscredit to player if player's
credit missing

02 Credit : Player Add Amount

03 Debit : Player Deduct Amount



REPORT

REPORT (Staff Report)

Staff Report

Period :

Deposit

STAFF	TOTAL	RESPONSE 01	PROCESS 02
CS KK	1714	12s	32s
CS LL	1819	18s	35s
TOTAL	3533	15s	33s

Withdraw

STAFF	TOTAL	RESPONSE 01	PROCESS 02
CS KK	467	12s	5m 23s
CS LL	520	18s	4m 7s
TOTAL	987	15s	4m 43s

Tips

STAFF	TOTAL	AMOUNT
CS KK	56 03	680.00 04
CS LL	48	520.00
TOTAL	104	1200.00

- 01 RESPONSE = Handle
- 02 PROCESS = Approve / Reject
- 03 Number of Staff Receive Tips
- 04 Amount of Staff Receive Tips

REPORT (User Action Report)

User Action Report

Date :

Action : 01

FIRSTDEPOSIT
REFERRER
EDITUSERINFO

Date & Time	Player Name	Action By
20 Aug 2023 4:19AM	Player_A	CS KK 02
18 Aug 2023 11:33PM	Player_B	CS KK
6 Aug 2023 10:30AM	Player_C	CS KK
6 Aug 2023 10:29AM	Player_D	CS KK
6 Aug 2023 10:29AM	Player_F	CS KK
6 Aug 2023 10:29AM	Player_G	CS KK
6 Aug 2023 10:29AM	Player_H	CS KK
6 Aug 2023 7:01AM	Player_I	CS KK
6 Aug 2023 5:16AM	Player_J	CS KK
5 Aug 2023 4:37AM	Player_K	CS KK

- 01 **INACTIVE**
Will record player inactive by which STAFF
- FIRSTDEPOSIT**
Will record which player today is First Deposit
- REFERRER**
Will record if STAFF who edit player Referrer Code
- EDITUSERINFO**
Will record if STAFF edit player info (eg : bank / phone)

- 02 Action By Who



REPORT

REPORT (Site Transaction Report)

Site Transaction Report

Period : 2023-08-212023-08-23

Display : DailyMonthlyYearly

01Site : ALL

SITE	DEPOSIT ▲	WITHDRAW	WINLOSE ▲	PERCENTAGE ▲
JOKER	2,334.00	-1,476.38	857.62	36.74%
PUSSY	6,493.31	-5,528.68	964.63	14.86%
VP	6,778.62	-5,712.03	1,066.59	15.73%
KISS918	10,699.26	-7,285.84	3,413.42	31.90%
JILI	11,632.97	-10,595.25	1,037.72	8.92%
MEGA	12,627.66	-14,746.29	-2,118.63	-16.78%

DATE	DEPOSIT	WITHDRAW	WINLOSE	PERCENTAGE
2023-08-21	29,196.11	-25,372.65	3,823.46	13.10%
2023-08-22	32,946.36	-29,040.91	3,905.45	11.85%
2023-08-23	19,503.94	-16,158.70	3,345.24	17.15%
TOTAL	81,646.41	-70,572.26	11,074.15	13.56%

01 Check Single Game or ALL

Accuracy is only about 70%
All data is subject to the game kiosk

REPORT (Feedback Report)

Feedback Report			
Date :	2023-08-01	2023-08-31	
Date & Time	Customer Name	Transaction ID	Feedback
24 Aug 2023 9:48AM	Player_01	1316244442	Ok
24 Aug 2023 8:51AM	Player_02	1316174228	Tq Bos 🙏
24 Aug 2023 8:33AM	Player_03	1316146175	Nice
24 Aug 2023 8:27AM	Player_04	1314450231	Nice
24 Aug 2023 8:22AM	Player_05	1316138747	Sebab Kenapa reject Bos?
24 Aug 2023 7:55AM	Player_06	1315784511	TQ
24 Aug 2023 7:54AM	Player_07	1315972370	thanks
24 Aug 2023 7:28AM	Player_08	1316077618	Ok ong ong ong
24 Aug 2023 6:11AM	Player_09	1315963200	Ok
24 Aug 2023 6:07AM	Player_10	1315980090	Tak masuk lagi
Prev 1 2 ... 81 Next			

Player can make a comment
when
withdrawal Approve / Reject



REBATE

PAY REBATE

Rebate

Period :

Type :

☐ Select 1 - 500

- 01 Select Start Date
- 02 Select End Date
- 03 Default = All Player
- 04 Click Calculate
- 05 Tick Unpaid List
- 06 Click Pay

REBATE SETTING

REBATE SETTING

```
{
  "rule": [
    {
      "min": 0, Minimun Pay Amount
      "rate": 5 5%
    }
  ],
  "rollover": 3, Rollover x3
  "turnover": 0, Turnover : None
  "maxWithdraw": 0, Max Withdraw : None
  "description": "Congrat"
}
```

REBATE

RM5.00

REBATE

Congratulations!

You Can Claim A Free Bonus Of RM5.00

Minimum Rollover Of RM15.00 Is Required For Withdrawal.

Requrements:

- Congrat



COMMISSION

PAY COMMISSION

Commission

Period : 2023-08-01 ⁰¹ 2023-08-31 ⁰²

Type : PUBLIC ⁰³

Custom % : e.g. 5 (optional) ⁰⁴

CALCULATE ⁰⁵ **SETTING** ¹⁰

Start Date	End Date	Type	Custom %	Total Commission	Created Time	Action
2023-08-01	2023-08-31	PUBLIC	-	6.00	31 Aug 2023 2:47AM	⁰⁶ VIEW DELETE

- ⁰¹ Select Start Date
- ⁰² Select End Date
- ⁰³ Public = All Player
- ⁰⁴ Just leave it blank, Will auto following rate in (SETTING > Referrer > Referrer Commission %)
- ⁰⁵ Click Calculate
- ⁰⁶ Click View
- ⁰⁷ Tick All Unpaid
- ⁰⁸ Click Pay
- ⁰⁹ Repeat Step 7 & 8 untill system no popout confirmation
- ¹⁰ Commission Type Setting

PUBLIC (2023-08-01 / 2023-08-31)

BACK **PAY** ⁰⁸

⁰⁷ ☐ Select All Unpaid (Max 500)

	Name	Action	Commission	Paid	Balance	Paid Time
☐ 1	Player A	CHAT	3.00	0.00	3.00	
☐ 2	Player B	CHAT	2.50	0.00	2.50	
☐ 3	Player C	CHAT	0.50	0.00	0.50	

⁰⁹ ?

Please Confirm

Are you sure to pay commission?

Yes **No**

¹⁰ **TYPE A (DEFAULT)**

COMPANY WIN

YOUR DOWNLINE CHART

FRIEND A LOSE+ RM5000
FRIEND B LOSE+ RM3000
FRIEND C WIN- RM1000
FRIEND D LOSE+ RM3000

CALCULATE ONLY LOSE PLAYER

COMPANY PROFIT \$11000

Commission = (5000+3000+3000) X 10%
Commission = 11000 X 10%
Commission = 1100

TYPE B

COMPANY WIN

YOUR DOWNLINE CHART

FRIEND A LOSE+ RM5000
FRIEND B LOSE+ RM3000
FRIEND C WIN- RM1000
FRIEND D LOSE+ RM3000

CALCULATE ALL DOWNLINE WINLOSE

COMPANY PROFIT \$10000

Commission = (5000+3000-1000+3000) X 10%
Commission = 10000 X 10%
Commission = 1000



SMS

SMS Credit: 48.65 01

SMS Login Details:

e.g 60126668888 02

SEND

SMS History

Mobile Number : e.g 60126668888

Date : Start Date

End Date

SEARCH 03

03

Recipient	Message	Price	Sent Time
60123456789	04 Verification Key: 6164	0.15	9 Sep 2021 12:26PM
601987654321	05 New PIN: 124715	0.15	9 Sep 2021 12:14PM
60128888888 02 06	User: 60128888888 Pass: 302487	0.15	9 Sep 2021 12:12PM

- 01 Current SMS Credit
- 02 Manual Register + Send Login Details
- 03 Search SMS Record
- 04 Sample Register SMS
- 05 Sample Reset Password SMS
- 06 Sample Manual Send Login



BANK

BANK > BANK SETTING

BANK

Bank : Public Bank

Account Name : PBE VIP

Account Number : 99999999

Description : RM50 Only **01**

Display Order : 1 - 999

QR Code :

Choose File

 No file chosen **02**

Gateway : CAN IGNORE THIS SETTING

Gateway Code : CAN IGNORE THIS SETTING

Withdraw Only : NO

Config : CAN IGNORE THIS SETTING

Status : ACTIVE

Remark :

SUBMIT

CANCEL

NO

Player can make deposit to this ACC

YES

Player cannot see this bank at deposit page,
STAFF can select this bank when approve WITHDRAWAL

01

ATM / CDM & EWALLET

Please choose a bank

Please choose a bank

Public Bank (RM50 Only)

Touch 'n Go

CIMB Bank

Please select transfer method

10 20 30 50

100 200 300 500

Please enter deposit amount (e.g.)

PROCEED CANCEL

02

ATM / CDM & EWALLET

Touch 'n Go

Online Transfer

10 20 30 50

10

PAY WITH

Touch 'n Go eWallet

Download on the App Store

GET IT ON Google Play



PROMOTION

PROMOTION > Create Bonus

3 Select 1

Angpao Name

Bonus Percent

Bonus Amount

Bonus Random Amount

Single Bonus Max Payment

Min Topup To Claim

Max Topup To Claim

Min Times of Topup

Claim Limit

Claim Reset

Rollover / Total Bet

Turnover / Win Over

Min Withdraw

Max Withdraw

Angpao Description

Angpao Description

PROMOTION

Name	:	Welcome Bonus
Bonus (Percentage)	:	70
Bonus (Fixed Amount)	:	0.00
Bonus (Random)	:	e.g. {"min":0.2,"max":0.5}
Max Payout 01	:	300.00
Claim Condition 02	:	DEPOSIT
Claim Config 03	:	
Min Topup Amount	:	30
Max Topup Amount	:	0
Min Times of Topup	:	0
Claim Limit 04	:	1
Claim Reset	:	NONE
Initial Free Limit 05	:	0
Deposit Free Limit	:	0
Rollover	:	
Percentage Bonus is $R \times (\text{Deposit} + \text{Bonus})$	:	18.00
Fixed or Random Bonus is R	:	
Turnover	:	
Percentage Bonus is $T \times (\text{Deposit} + \text{Bonus})$	:	3.00
Fixed or Random Bonus is T	:	
Max Withdraw	:	
Value less than 1 means %	:	e.g. 100 (optional)
Example 0.9 (only can withdraw 90%)	:	
Description	:	<center></center>
Use either one	:	
Description (Editor)	:	
Use either one	:	
Display Description Only 06	:	No
Display Amount	:	Yes
Display Group	:	e.g. 1 (optional)
Display Order 07	:	2
Status	:	ACTIVE
Allowed Game	:	☐ FT3-2 ☒ HBNR ☒ GMSMP-1 ☐ GMSMP-2 ☒ MEGA-1 ☒ LK
SUBMIT CANCEL		

01

Max Payout
Only compatible with Bonus (Percentage)
Example :
Deposit : RM100
Bonus : 100%
Max Payout : RM188

Player Deposit 100 Free 100, Total Rm200
Player Deposit 200 Free 188, Total Rm388

02

Deposit

Player need to deposit to trigger ANGPAO

Free

After login can direct claim,
claim without any rule

Custom

Custom setting ANGPAO,
Need coding to setup

03

When using Claim Condition : Custom
and some specific functions.
We'll show you how to set it up if you need it.

04

Unlimited Claim :
Claim Limit : 0
Claim Reset : None

Welcome Bonus (Only Once) :
Claim Limit : 1
Claim Reset : None

Daily Bonus (Once Daily) :
Claim Limit : 1
Claim Reset : Daily

05

Initial Free Limit

Direct Free (Without Any Rule)

Deposit Free Limit

Deposit and Free (Deposit to unlock)

Usually for new company use
Claim Condition : FREE
Claim Limit : 1
Claim Reser : Daily

Initial Free Limit : 3
Deposit Free Limit : 4

New player after register can get **3Times (Day)** FREE bonus
Because limited Once Claim per Day, So 3 Times become 3 Days

After 3 Times claim
Each deposit can unlock **4Times(Day)** bonus

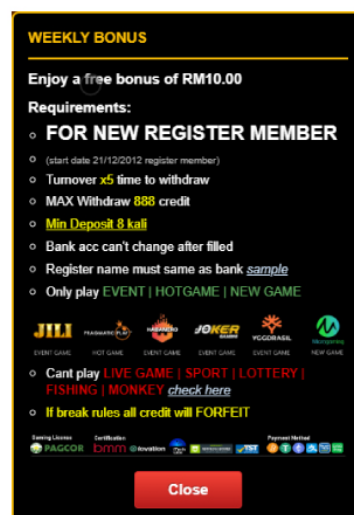
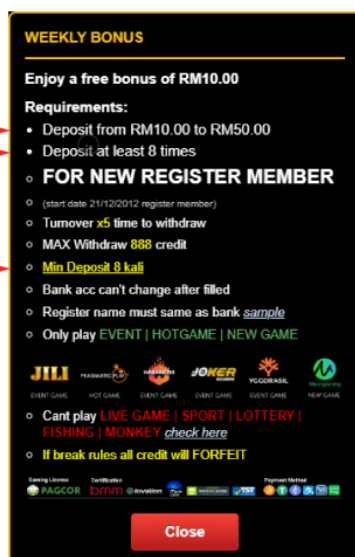
06

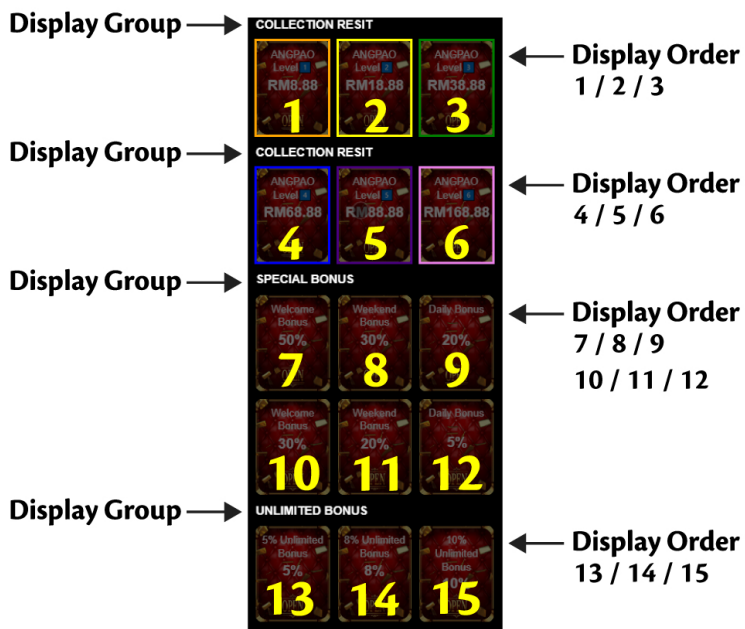
Display Description Only

NO

YES

system
auto write







SETTING

SETTING > Transaction

Min Deposit

→ Player Minimum Deposit Amount in Single Receipt

Max Deposit

→ Player Maximum Deposit Amount in Single Receipt

Min Withdraw

→ Player Minimum Withdraw Amount
(If don't have bonus rule)

Max Withdraw

→ Player Maximum Withdraw Amount in Single Receipt

Max Withdraw (x Deposit)

→ Player Maximum Withdraw Amount
(According to Deposit Multiply Setting Number)

Daily Withdraw Limit

→ Daily Withdraw Limit

Disable Withdraw Time

→ Player Cannot Withdraw During The Time
(usually put 2355 P.M. & 15 Min)

Deposit Rollover

→ Each Deposit Will Have x1 Rollover (Total Bet)

Deposit Allow Skip Slip

→ Player Can/Cannot Deposit Without Bank Slip

Deposit Recipient Reference

→ Suggest Put Mobile Number

Withdraw Must Select Bank

→ When STAFF Approve Withdraw Must Select A Bank

Withdraw Must Upload Slip

→ When STAFF Approve Withdraw Must Upload A Slip
(Suggest ON This Setting)

Gateway Deposit Fee (%)

→ When Player Deposit Will Auto Deduct If
Using the Selected Gateway

Gateway Withdraw Fee (%)

→ When Player Withdraw Will Auto Deduct if
Deposit by Selected Gateway

Gateway Min Withdraw:

→ Change Specific Gateway Min Withdraw Amount

Gateway Max Withdraw

→ Change Specific Gateway Max Withdraw Amount

Gateway No Bonus

→ Set Specific Gateway Cannot Claim All Bonus

Gateway Config

→ Request Wallet-CS To Set This



SETTING

SETTING > Member

Member Register Method

Whatsapp	STAFF Can Direct Chat To Player <i>WHATSAPP</i> + Whatsapp Register
Whatsapp & SMS	STAFF Can Direct Chat To Player <i>WHATSAPP</i> + Whatsapp & SMS Register
Whatsapp (No Reply)	Whatsapp Only Use For Register (SUGGEST)
Whatsapp (No Reply) & SMS	Whatsapp Only Use For Register + SMS Register (SUGGEST)
Viber	Register Via Viber
Viber & SMS	Register Via Viber or SMS
Line	Register Via LINE
Line & SMS	Register Via LINE or SMS
Telegram	Register Via Telegram
Telegram & SMS	Register Via Telegram + SMS
SMS	Register Only Via SMS
SMS & Whatsapp (No Reply)	Register Via SMS + Whatsapp (Wallet Priority Show SMS as First Method)
Normal (No Verify)	Player Can Register Without any Verify (NOT SUGGEST)

WhatsApp With SMS

OFF → Just OFF This Setting

Member Country Code

60, 65 → Only +60(MY) and +65(SG) Number Can Register

Member Bank Account

No Limit	Player Can Always Change His Bank When Withdraw
1 Bank Acc for 1 Member	Player Must Keyin Bank When First Time Login (SUGGEST)
1 Bank Acc for 1 Member (C.D.W)	Player Can Change His Bank When Withdraw (But The Bank Acc Must Be Ownerless)
1 Bank Acc for 1 Member (C.D.W, L.A.W)	After Player's First Successful Withdrawal, Bank Account Will Lock To Wallet ID.
1 Bank Acc for 3 Member (C.D.W)	Player Can Change His Bank When Withdraw (But The Bank Acc Must Be Ownerless)
1 Bank Acc for 3 Member	Player Must Keyin Bank When First Time Login
1 Bank Acc for 5 Member	Player Must Keyin Bank When First Time Login
No Limit (Check)	Player Must Keyin Bank When First Time Login, Cannot Change After That

Change Customer Name

NO → After Withdraw Display Name Will Auto Update Same As Bank Name

SMS Limit

3 / days → Player Daily Request SMS Limit

Mobile Number Required

No Check → Only Needed When Not Using *WHATSAPP* or *SMS* Register

Allow To Change Mobile Number

YES → Player Can Change Mobile Number

Viber URI

→ For Viber BOT

Viber Token

→ For Viber BOT

Line Bot ID

→ For LINE BOT

Line Token

→ For LINE BOT

Telegram Bot Username

→ For Telegram BOT

Telegram Token

→ For Telegram BOT

Telegram Register

Default → For Telegram BOT



SETTING

SETTING > Display

Change Bank Notice

Write Something For Player When KEYIN Bank

BANK ACCOUNT

Please enter your bank account for future withdrawal.

Bank Name : Maybank

Account Full Name : e.g. Muhammad Ali Bin A

Bank Account No. : e.g. 88888888

*Write Something For Player When KEYIN Bank

SAVE

Deposit Notice

Write Something For Player When Deposit

Write Something For Player When Deposit

ATM / CDM & EWALLET

Please choose a bank

Please select transfer method

10 20 30 50

100 200 300 500

Please enter deposit amount (e.g.)

PROCEED CANCEL

Withdraw Notice

Write Something For Player When Withdraw

WITHDRAW

Write Something For Player When Withdraw

Notes:

- Withdrawal Amount Must Meet The Requirements Of The Applicable Terms (E.G. Bonus).
- Make Sure Your Bank Account Details Is Correct.
- Please Logout From Game In Order To Withdraw.

Bank Name : CIMB Bank

Bank Account Name : Player Name

Bank Account No. : 4545454545454

Withdrawal Amount : 50

Lock Bank Account : Yes

For Your Wallet Safety, Please Lock Your Bank Account To Prevent Unattended Withdrawal.

SUBMIT CANCEL

SEO Title

Asia Biggest Online Casino | Slot Game...

Meta Description

Online Casino Malaysia. Fast Deposit...

*** This setting is automatically updated by Google based on click rates or search rates. May take 1 day or few week to update.*



SETTING

SETTING > Bonus

Clear Bonus Percentage

→ Bonus Setting Will Remove When Credit Below Setting %
0 = Below \$0.10

Clear Bonus If Balance Less Than

→ Bonus Setting Will Remove When Credit Below Setting Amount

Allow Deposit If Balance Less Than

→ Player Not Allow Deposit When Wallet Credit More Than \$1.00

Bonus Config

→ Player Must Claim All Deposit Bonus Before Enter Game
Or Else Bonus Will Auto Cancel

SETTING > Referrer

Referrer Commission % (0 = OFF)

→ 5% Commission Setting

Referrer Commission Type

Downline Lose (Long Term)

Downline First Deposit

Manual

→ Starting from the day the player joined until today,
past payment records affect the calculations.
→ Upline Only Can Get Commission From Downline 1st Deposit
→ Calculate By Selected Date **(SUGGEST)**

Agent Commission Type

→ Same As Above

Agent Commission Allowed Sites

→ Commission Angpao Can Play Only Selected Game

Referrer Commission Rollover

→ Bonus Rollover (Total Bet) Will Auto Multiply With Setting Amount

Referrer Commission Rollover Ignore Balance

→ YES = Wallet Balance Credit Wont Effect Commission Rollover
NO = Wallet Balance Credit Will Effect Commission Rollover

Referrer Commission Max Withdraw

→ Commission Max Withdraw Setting
Below RM1 auto change to percentage
Exmple :
0.1 = 10% of Total Amount
0.88 = 88% of Total Amount

Referrer Angpao Description

COMMISSION

Congratulations!
You Can Claim A Free Bonus Of RM5.00
Minimum Rollover Of RM98.00 Is Required
For Withdrawal.
Requirements:

- TEST

Cancel

Claim Now



ADMIN TOOL

ADMIN TOOL > Export Customer List

Export All Player

Export Customer List:

Start Date **01** End Date **02**

☐ Deposit **03**

☐ Withdraw

QWERTY **04**

EXPORT **05**

1. Dont Select Date!!
2. Dont Select Date!!
3. Dont Select Any Type!!
4. Key in Password
5. Export

Export Deposited Player

Export Customer List:

2022-10-01 **01** 2022-10-31 **02**

☒ Deposit **03**

☐ Withdraw

QWERTY **04**

EXPORT **05**

1. Select Start Date (Maximun 1 month)
2. Select End Date (Maximun 1 month)
3. Select Deposit
4. Key in Password
5. Export

Export Withdrawn Player

Export Customer List:

2022-10-01 **01** 2022-10-31 **02**

☐ Deposit

☒ Withdraw **03**

QWERTY **04**

EXPORT **05**

1. Select Start Date (Maximun 1 month)
2. Select End Date (Maximun 1 month)
3. Select Withdraw
4. Key in Password
5. Export

ADMIN TOOL > Emergency SHUTDOWN

Emergency SHUTDOWN

Enter Admin Password



Wallet FrontEnd & BackEnd Will ShutDown Within 5 Sec
Only Can Request IT to Reopen Back (May Take Time)