

WALLET USER GUIDE

LIVECHAT

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MAIN PAGE

Player Name	8:48 AM
Hi	PIN
DOWNLINE 8 (VIP 99)	8:50 AM
Hi	PIN
DOWNLINE 18 (DOWNLINE 14)	8:50 AM
Hi	PIN
VIP 99	8:53 AM
Hi	PIN

Purple Color
Pinned chat

Red Color
Unread messages longer than 10 minutes

Orange Color
New & unreply message

White Color
Normal Chat

CHAT ROOM (Player Message)

Player Name	PIN
Player Name	9:01am
Hi	LIVECHAT
Player Name	9:03am
Hi	WHATSAPP
Player Name	9:04am
Hi	TELEGRAM
Player Name	9:04am
Hi	LINE
Player Name	9:04am
Hi	VIBER

→ Player chat with CS thru **LIVECHAT**

→ Player chat with CS thru **WHATSAPP**

→ Player chat with CS thru **TELEGRAM**

→ Player chat with CS thru **LINE**

→ Player chat with CS thru **VIBER**

CHAT ROOM (Staff Message)

Player Name	PIN
Customer Service	9:18am
Hi	LIVECHAT
Customer Service	9:18am
Hi	WHATSAPP
Customer Service	9:18am
Hi	TELEGRAM
Customer Service	9:18am
Hi	LINE
Customer Service	9:18am
Hi	VIBER
Customer Service	9:18am
Hi	NO SEND

→ Message successfully sent to the player's **LIVECHAT**

→ Message successfully sent to the player's **LIVECHAT & WHATSAPP**

→ Message successfully sent to the player's **LIVECHAT & TELEGRAM**

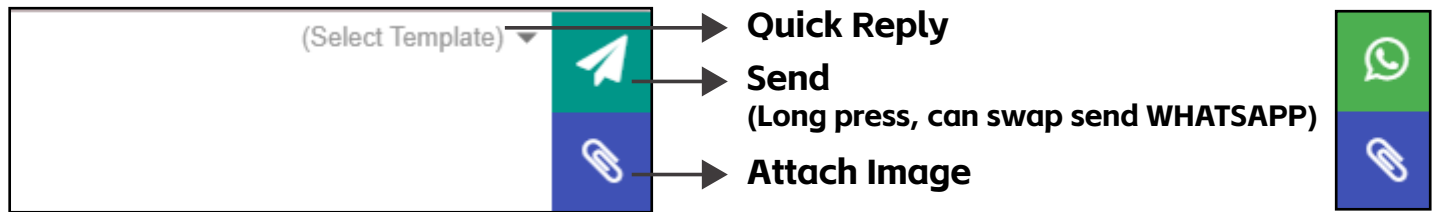
→ Message successfully sent to the player's **LIVECHAT & LINE**

→ Message successfully sent to the player's **LIVECHAT & VIBER**

→ Message successfully sent to the player's **LIVECHAT**,
but failed to reach the **Chat APP**



CHAT ROOM (Reply)



CHAT ROOM (Auto Message)

Angpao Success	Auto Send - When player successful claim any PROMO
Auto Login Link	No Auto Send - Link allows login without ID & PW
Commission Success	Auto Send - When company pays Commission successfully
Deposit Failed	Auto Send - When staff rejects the player's deposit
Deposit Success	Auto Send - When player successfully deposits
Livechat Promo	No Auto Send - Message shown when player is not logged in
Manual Deposit Success	Auto Send - When staff manually credits player
Manual Withdraw Success	Auto Send - When staff manually deducts from player
Rebate Success	Auto Send - When company pays Rebate successfully
Register Success	Auto Send - When player successfully registers
Wallet Guide	Auto Send - When player login for the first time
Wallet Guide (RF)	Auto Send - When player's first login is via friend referral
Withdraw Failed	Auto Send - When player's withdrawal is rejected by staff
Withdraw Success	Auto Send - When player successfully withdraws
Withdraw Success (Reset)	Auto Send - When player successfully withdraws and balance is 0.00

NEW

Test Quick Reply

ABCDEFG

SAVE

DELETE

Normal template appear in Select Template

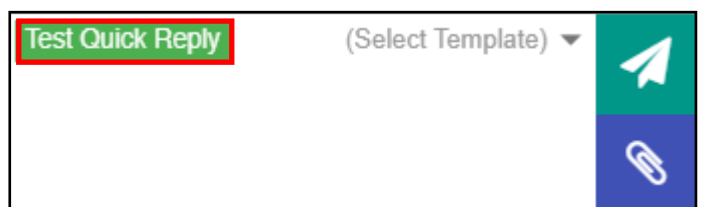
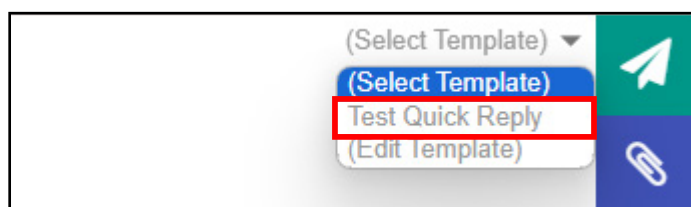
++Test Quick Reply

ABCDEFG

SAVE

DELETE

Messages with ++ appear at the TopLeft





TRANSACTION

TRANSACTION (Search)

ID	:	Search by Transaction ID	→	Search by TRANSACTION ID
Customer	:	Search by Customer ID / Phone	→	Search by Player ID
Type	:	DEPOSIT	→	Search by different TYPE (DEPOSIT/WITHDRAW/BONUS/MANUAL etc)
Date	:	2023-08-23 End Date	→	Search by DATE
Amount	:	Min Max	→	Search by AMOUNT
Status	:	COMPLETED	→	Search by different TYPE (COMPLETED/REJECTED/PENDING/CANCELLED)
Agent	:	Search by agent username	→	Search by UPLINE ID
Mer. Bank	:	Please Select	→	Search by BANK
Other Info	:	e.g. Member Bank Acc No / Remark	→	Search by KEY WORD
SEARCH				
EXPORT				
Record: 0, Total: 0.00 ADVANCED				



TRANSACTION

TRANSACTION (Approve / Reject)

Transaction	
Player Name	Display name (Not FULL NAME)
DEPOSIT	Type : Deposit or Withdraw
#1314156869 COPY	Transaction ID
Amount: 50	Amount
Bank: PBB	To what Bank
Method: ATM	Payment Gateway / Manual Bank
Datetime: 2023-08-23 14:53	Submitted Date
ATTACHMENT	Bank Receipt / Image

Action	
CREATED 2023-08-23 14:54	Player submit Time
PROCESS	After clicking PROCESS player cannot cancel the order

1. Click PROCESS
2. Check Bank

Action	
CREATED 2023-08-23 14:54	Player submit Time
PROCESSED 2023-08-23 15:06	Staff Process Time
Customer Service	By which STAFF
HANDLE	

3. Click HANDLE

TRANSACTION	
Name	: Player Name
Type	: DEPOSIT
Amount	: 50.00
Current Credit	: 0.00
Status	: APPROVED APPROVED REJECTED
SUBMIT CANCEL	

4. Click APPROVE / REJECTED
5. Click SUBMIT



USER

USER (Search)

Name:

Mobile No:

Agent:

Bank:

IP:

Password:

Status:

ACTIVE

Last Visit:

Please select

Activity:

Please select

VIP:

AGENT:

FAKE RECEIPT:

CREATE

SEARCH

EXPORT

ADVANCED

Search by Name or ID

Search by Phone Number

Search by ID (Upline/Agent)

Search by Bank Account Number

Search by IP Address (Only ADMIN ID)

Search by Login Password (Only ADMIN ID)

Search by ACTIVE or INACTIVE

Search by Last Login Time

Search by Deposit History

UserTag

UserTag

UserTag

USER (Player Profile > Transaction)

01

02

03

04

Player Name

VIP1 | 12345678 | 60*****123 | 2025-05-20 00:43

TRANSACTION

BET HISTORY

COMMISSION

CREDIT

SETTING

WALLET

CHAT

PROBLEM

DETAILS

GAME

IP

SIMILARITY

USER TAG

PROMOTION

LOG

Type

ANY

Start Time

End Time

Total Count: 10

Total Amount: -2441.20

LifeTime Deposit: 500

LifeTime Net: -2500.00

05

DATE	ID	TYPE	DESCRIPTION	AMOUNT	ACTION
2025-05-20 02:26:48	#11753025714	WITHDRAW		-2188.00	
2025-05-19 22:01:23	#11643036873	BONUS	Daily Slot 50%	50.00	
2025-05-19 22:00:40	#11643033210	DEPOSIT		100.00	
2025-04-23 23:36:54	#11643029396	DEPOSIT		100.00	
2025-04-05 01:31:30	#11530341452	WITHDRAW		-812.00	
2025-04-04 23:31:30	#11528686876	DEPOSIT		300.00	
2024-11-03 21:32:49	#11522770481	FORFEITED	Player Clear Balance	-0.08	RESET R/T CANCEL R/T CANCEL
2024-11-03 21:32:47	#11522770364	BONUS	DAILY FREE	8.88	RESET R/T CANCEL R/T CANCEL
2024-11-04 20:47:29	#11528686082	MANUAL	Player Request Cancel Bonus	-8.88	
2024-11-03 21:32:46	#11522770272	BONUS	DAILY FREE	8.88	RESET R/T CANCEL R/T CANCEL

06

07

CLOSE

08

01

02

03

04

05

06

07

08

05

Player Name

Wallet ID

Phone Number

Last Login DateTime

Total Count :

Transaction Count(Include Promo)

Total Amount :

Profit (Include Promo)

LiftTime Deposit :

Deposit (Not Include Promo)

LifeTime Net :

Profit(Deposit-Withdraw)(Not Include Promo)

Transaction ID

Transaction Type

Reset Promo

Rollover/ Turnover/ MinMax Withdraw

- Reset R/T

Reset this promo condition

- Cancel R/T (Cannot Reclaim)

Cancel this promo condition

- Cancel (Can Reclaim)

Cancel this promo condition, and delete record from server (BO record will remain)



USER

USER (Player Profile > Bet History)

Player Name

VIP1 | 12345678 | 60*****123 | 2025-05-20 00:43

TRANSACTION

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Site

ANY

Start Time

2025-03-20

00:00:00

End Time

2025-03-21

23:59:59

SEARCH

Round: 127

Bet: 65.58

Win: 38.92

01

02

03

Reload

Mega History

Clear For Withdraw

Clear Rollover

Clear Max Withdraw

DATE	GAME	DETAILS	BET	WIN
2025-03-21 00:56:07	MK	DragonMaiden	0.18	0.00
2025-03-21 00:56:04	MK	DragonMaiden	0.40	0.00
2025-03-21 00:56:01	MK	DragonMaiden	0.40	0.00
2025-03-21 00:55:58	MK	DragonMaiden	0.40	0.00
2025-03-21 00:55:55	MK	DragonMaiden	0.40	0.00
2025-03-21 00:55:52	MK	DragonMaiden	0.40	0.00
2025-03-21 00:55:50	MK	DragonMaiden	0.40	0.00
2025-03-21 00:55:47	MK	DragonMaiden	0.40	0.00
2025-03-21 00:55:44	MK	DragonMaiden	0.40	0.00
2025-03-21 00:55:42	MK	DragonMaiden	0.40	1.70

Prev

1

2

...

13

Next

CLOSE

- 01

Clear For Withdraw

Remove all Withdraw Request
- 02

Clear Rollover

Auto fulfill Rollover
- 03

Clear Max Withdraw

Remove Max Withdraw cap

!! Please refer to the KIOSK !! for the accurate records

USER (Player Profile > Commission)

Player Name

8708706 | *****456777 | 2023-08-23 14:54

TRANSACTION

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Downline

Start Time

End Time

SEARCH

DATE	DOWNLINE	AMOUNT	PAID
2023-06-30 03:54:19	ALL	17.50	2023-06-30 03:54:19
2022-10-13 17:26:49	ALL	16.00	2022-10-13 17:26:49
2022-10-12 09:22:49	ALL	16.00	2022-10-12 09:22:49
2022-10-12 00:34:29	ALL	16.00	2022-10-12 00:34:29
2022-08-16 16:35:15	ALL	16.00	2022-08-16 16:35:15
2022-05-11 11:35:07	ALL	2.50	2022-05-11 11:35:07
2022-04-02 15:16:32	ALL	11.25	2022-04-02 15:16:31

CLOSE

Only pay by BO Commission will show

COMMISSION



USER

USER (Player Profile > Credit)

Player Name | 8708706 | *****456777 | 2023-08-23 14:54

TRANSACTION BET HISTORY COMMISSION **CREDIT** SETTING WALLET CHAT PROBLEM DETAILS GAME IP LOG

Credit : 588.00 [Refresh](#)

MAIN: 588, KISS918: 0, PUSSY: 0, PT: 0, AWC: 0, MEGA: 0, IBC: 0, XE88: 0, PP [PRAGMATIC]: 0, M8: 0, JOKER: 0, ALBB: 0, KAYA918: 0

Type : MANUAL

Amount : +10.00 / -10.00

Transfer Bank : (optional)

Angpao : (optional)

Remarks : (optional)

CONFIRM

CLOSE

588.00 [Refresh](#) ← The Refresh button helps return CREDIT to the player's wallet

MAIN: 588, KISS918: 0, PUSSY: 0, PT: 0, AWC: 0, MEGA: 0, IBC: 0, XE88: 0, PP [PRAGMATIC]: 0, M8: 0, JOKER: 0, ALBB: 0, KAYA918: 0

Indicates the player's funds are currently in the wallet
(Withdrawal Allowed)

588.00 [Refresh](#)

MAIN: 0, KISS918: 0, **PUSSY: 588**, PT: 0, AWC: 0, MEGA: 0, IBC: 0, XE88: 0, PP [PRAGMATIC]: 0, M8: 0, JOKER: 0, ALBB: 0, KAYA918: 0

Indicates the player's funds are currently in Pussy888
(Withdrawal not allowed while funds are in-game)

588.00 [Refresh](#)

MAIN: 0, KISS918: 0, PUSSY: 0, PT: 0, AWC: 0, MEGA: 0, IBC: 0, XE88: 0, PP [PRAGMATIC]: 0, M8: 0, **JOKER: 588**, ALBB: 0, KAYA918: 0

Indicates the player's funds are currently in JOKER
(Withdrawal not allowed while funds are in-game)

588.00 [Refresh](#)

MAIN: 588, **KISS918: false**, PUSSY: 0, PT: 0, AWC: 0, MEGA: 0, IBC: 0, XE88: 0, PP [PRAGMATIC]: 0, M8: 0, JOKER: 0, ALBB: 0, KAYA918: 0

If the background turns red and the game shows 'false',
it means the game is not connected to the server.
Please ask the player or technician to check



USER

USER (Player Profile > Credit)

Player Name | 8708706 | *****456777 | 2023-08-23 14:54

TRANSACTION BET HISTORY COMMISSION **CREDIT** SETTING WALLET CHAT PROBLEM DETAILS GAME IP LOG

Credit : 588.00 [Refresh](#)

MAIN: 588, KISS918: 0, PUSSY: 0, PT: 0, AWC: 0, MEGA: 0, IBC: 0, XE88: 0, PP [PRAGMATIC]: 0, M8: 0, JOKER: 0, ALBB: 0, KAYA918: 0

Type : **MANUAL**

Amount : FORFEITED
DEPOSIT
WITHDRAW
REBATE
LOSSCREDIT
ANGPAO
FPAY

Transfer Bank : (optional)

Remarks : (optional)

CONFIRM

CLOSE

- MANUAL** : Used to adjust player balance
(not for deposit,PROMO will not be triggered)
- FORFEITED** : Used to deduct player balance
(for violations or by player request)
- DEPOSIT** : Manually DEPOSIT
- WITHDRAW** : Manually WITHDRAW / CASHOUT
- REBATE** : Reissue REBATE to player.
- LOSSCREDIT** : Compensate missing balance due to network issues
- ANGPAO** : Manual Promo
- FPAY** : Third-party payment platform (Payment Gateway)



USER

USER (Player Profile > Setting)

Player Name **VIP1** | 12345678 | 60*****123 | 2025-05-20 00:43

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- DETAILS
- GAME
- IP
- SIMILARITY
- USER TAG
- PROMOTION
- LOG

Agent Commission (%):

e.g. 10

Customize individual player's commission %

Agent Commission Rollover:

e.g. 3 (3 x commission)

Customize commission rollover multiplier

Referrer Commission Min Withdraw:

e.g. 3 (3 x commission)

Customize min withdraw amount for commission

Referrer Commission Max Withdraw:

e.g. 100

Customize max withdraw amount for commission

Bank Name:

[MYR] Maybank

Player's withdrawal bank

Bank Account Name:

Logo Rectangle

Player's full name

Bank Account No:

3214564564454

Player's bank account numbe

Bank BSB:

e.g. 012002

European countries – Bank code

Pay ID:

e.g. john@gmail.com

European countries – Bank transfer email

Lock Bank:

YES

YES (player not allowed to change bank account)

Withdraw Min Bet:

e.g. 500

Edit player's current required rollover target

Member Min Withdraw:

e.g. 500

Edit player's current min withdrawal amount

Member Max Withdraw:

e.g. 500

Edit player's current max withdrawal amount

Withdraw Fee (%):

e.g. 10

Edit player's current withdrawal fee %

SAVE

CLOSE



USER

USER (Player Profile > Problem)

Player Name | 8708706 | *****456777 | 2023-08-23 14:54

TRANSACTION BET HISTORY COMMISSION CREDIT SETTING WALLET CHAT **PROBLEM** DETAILS GAME IP LOG

Enter problem here. **01**

☐ Blacklist Bank Account

SAVE

Share Member Info

Enter Merchant ID... (separate by ,) **02**

SAVE

DATE	PROBLEM	STAFF
26 Jun 2022 8:06PM	save free game	CUSTOMER SERVICE 01 03

DATE	REJECTRED	AMOUNT	REMARKS
16 Jul 2021 9:18PM	DEPOSIT	-100.00	FAKE RECEIPT 04

DEPOSIT	DEP_AVG	WITHDRAW	WINLOSS	BONUS	MANUAL	REBATE	COMMISSION	TOTAL	LAST_DEP_DATETIME	LAST_VIT_DATETIME
10,588.00	179.46	-43,128.40	-32,540.40	2,097.90	103,380.00	294.90	29.75	73,441.61	17 Aug 2023 4:30AM	20 Aug 2023 5:16AM

DATE	NET
2023-08-17	100.00
TOTAL	100.00

CLOSE

- 01** > Enter player's issue
> Tick 'Blacklist Bank Acc'
> Save
- 02** Share this player's registration info with other companies (only needed if have two or more companies)
- 03** Reason & Action by which staff
- 04** When a player's deposit or withdrawal is rejected, it will be logged along with the reason

Blacklisted players will be tagged to alert staff

01

Player Name **BLACKLIST** | 8708706 | *****456777 | 2023-08-31 01:37

TRANSACTION BET HISTORY COMMISSION CREDIT SETTING WALLET

USER (Player Profile > Details)

Player Name | 8708706 | *****456777 | 2023-08-23 14:54

TRANSACTION BET HISTORY COMMISSION CREDIT SETTING WALLET CHAT **PROBLEM** **DETAILS** GAME IP LOG

[Change Auto Link](#)

Name:

Player Name **01** → Player nickname

Password:

123333333 → Wallet Password

Mobile No:

*****456777 → Phone Number

Status:

ACTIVE → Wallet Status (ACTIVE / INACTIVE)

Referrer Code:

02 → Upline ID

SAVE

CLOSE

- 01** You can add remarks for the player
Example : NAME (Save Free Game)
** Please use English symbol (+)
** Chinese symbol (+) not support
Remarks will not be visible to the player
- 02** If player requests change/add upline
Example: Upline Referrer Code RF123A56
Only enter 123A56 > SAVE

Name

Kaban (Save FreeGame)

Referrer Code

123A56



USER

USER (Player Profile > Game)

Player Name VIP1 | 12345678 | 60*****123 | 2025-05-20 00:43

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LOG

GAME	USERNAME	PASSWORD	DATE & TIME
KISS918	01312507250 Change	Abc123	2022-04-14 09:38:19
XE88	8888_12345678 Force Kick	-	-
UUS IUU Slot	12345678 Clear Unfinished Rounds	-	-
HOTDOG	12345678	-	-
NEXUS	12345678	-	-
ALIBABA	12345678 Force Kick	Abc123	-

CLOSE

- 01 Check used GamelID
- 02 Change player GamelID
- 03 Force logout from game
- 04 Settle all pending game sessions for the player

USER (Player Profile > IP)

Player Name VIP1 | 12345678 | 60*****123 | 2025-05-20 00:43

TRANSACTION

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LOG

TIME	IP	ISP	CITY	COUNTRY	USER AGENT
21 Mar 2025 2:19AM	123.123.123.123	Maxis Broadband Sdn.Bhd	Johor Bahru	Malaysia	Mozilla/5.0 (Linux; Android 14; 22120RN86G Build/UP1A.231005.007; wv) AppleWebKit/537.36 (KHTML, like Gecko) Version/4.0 Chrome/133.0.6943.137 Mobile Safari/537.36 -appwrap -android
21 Mar 2025 2:17AM	123.123.123.123	Celcom Axiata Berhad	Kuala Lumpur	Malaysia	Mozilla/5.0 (Linux; Android 10; K) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/126.0.0.0 Mobile Safari/537.36

CLOSE

Login Time

IP Address

WIFI Company

City

Country

APP (eg: Chrome / Safari)

USER (Player Profile > SIMILARITY)

Player Name VIP1 | 12345678 | 60*****123 | 2025-05-20 00:43

TRANSACTION

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LOG

Type : Choose Type

* Can o

Choose Type

PASSWORD

IP

CLOSE

Search for players with the same password or IP
Useful for detecting players creating multiple ID



USER

USER (Player Profile > User Tag)

Player Name **VIP1** | 12345678 | 60*****123 | 2025-05-20 00:43

TRANSACTION BET HISTORY COMMISSION CREDIT SETTING WALLET CHAT PROBLEM DETAILS GAME

IP SIMILARITY **USER TAG** PROMOTION LOG

VIP

1

AGENT

FAKE RECEIPT

SAVE

CLOSE

USERTAG

Categorize players for fast filtering

Example:
VIP1,VIP2,VIP3
AGENTFB, AGENTX

USER (Player Profile > Log)

Player Name | 8708706 | *****456777 | 2023-08-23 14:54

TRANSACTION BET HISTORY COMMISSION CREDIT SETTING WALLET CHAT PROBLEM DETAILS GAME IP **LOG**

[2023-08-23 16:56:34] [0s]
CLEAR BONUS, MAX WITHDRAW → **Promo Condition Clearance Log**

2023-08-23 16:56:34] [0s]
BALANCE 0.00 → **Balance Update**

[2023-08-23 16:56:10] [0s]
JILI -57.96 → **Transfer funds from JILI to WALLET**

[2023-08-23 16:55:27] [0s]
BALANCE 57.96 → **Balance Update**

[2023-08-23 16:21:21] [0s]
JILI 21 → **Transfer funds from WALLET to JILI**

[2023-08-23 16:21:01] [0s]
KISS918 -21 → **Transfer funds from 918kiss to WALLET**

[2023-08-23 16:20:53] [0s]

CLOSE

PROBLEM

JILI 21

→ "The appearance of 'PROBLEM' usually indicates a network issue experienced by the player, causing missing funds.
Staff should log in to the game backend to investigate.
If both the game and wallet backends show a balance of 0, use LOSSCREDIT to compensate the player."

FAILED

JILI 21

→ Deposit to game FAILED
or
Withdrawal from game FAILED
is usually caused by network instability or player not logging out properly.



REPORT

REPORT (Transaction)

Transaction Report

Period : 2025-03-012025-03-31

Display : DailyMonthlyYearly

Type : All

AllStaff Deposit & Withdraw

RECALCULATE

All transactions including third-party payments
Cash transactions require staff approval

Date	Deposit		Withdraw		Net
2025-03-01	447	19,287.71	60	15,744.47	3,543.24
2025-03-02	356	15,692.53	53	13,216.69	2,475.84
2025-03-03	422	20,173.19	70	17,313.29	2,859.90
2025-03-04	424	18,187.47	60	14,465.83	3,721.64
2025-03-05	416	22,723.03	58	17,449.49	5,273.54
Total	2065	96,063.93	301	78,789.77	17,874.16

Date

Number of Deposit

Total Deposit Amount

Number of Withdrawals

Total Withdrawal Amount

Total Profit



REPORT

REPORT (Customer Report)

New Customer	: Newly Registered Players
Repeat Customer	: Returning Player Logins
Total Customer	: Total Logins (New + Returning)
Total First Deposit Customer	: First-Time Depositors
Total First Deposit Amount	: Total First Deposit Amount
Total Deposit Customer	: Total Depositing Players
Deposit Count	: Total Deposit Transactions
Deposit Amount	: Total Deposit Amount
Total Withdraw Customer	: Total Withdrawing Players
Withdraw Count	: Total Withdrawal Transactions
Withdraw Amount	: Total Withdrawal Amount
Deposit - Withdraw	: Total Profit = Deposits - Withdrawals
Rebate Amount	: Total Rebate Amount
Promotion Amount	: Total Promo Amount
Total Bet Customer	: Players Who Placed Bets
Total Bet Amount	: Total Bet Amount
Player Win/Lose	: (Deposit to Game – Withdraw from Game)
Company Profit/Loss	: (Player Win/Lose - Promotion)



REPORT

REPORT (Top Customer Report)

Top Customer Report

Period :

Sort :

- DEPOSIT (H-L)
- WITHDRAW (H-L)
- NET (H-L)
- NET (L-H)

- ➔ Deposit (High to Low)
- ➔ Withdraw (High to Low)
- ➔ Profit (High to Low)
- ➔ Profit (Low to High)

REFFER NAME	: Upline Name
CREATE DATE TIME	: Registration Date
LAST VISIT DATE	: Last Login Date
FIRST DEPOSIT DATE	: First Deposit Date
FIRST DEPOSIT AMOUNT	: First Deposit Amount
LAST DEPOSIT DATE	: Last Deposit Date
LAST DEPOSIT AMOUNT	: Last Deposit Amount
DEPOSIT COUNT	: Total Deposit Transactions
DEPOSIT AMOUNT	: Total Deposit Amount
WITHDRAW COUNT	: Total Withdrawal Transactions
WITHDRAW AMOUNT	: Total Withdrawal Amount
NET AMOUNT	: Profit (Deposits - Withdrawals)
REBATE AMOUNT	: Rebate Amount
PROMOTION AMOUNT	: Total Promo Received Amount
TOTAL BET AMOUNT	: Total Bet Amount
PLAYER WIN/LOSE	: (Deposit to Game – Withdraw from Game)
COMPANY PROFIT/LOSS	: (Player Win/Lose - Promotion)



REPORT

REPORT (Staff)

Staff Report

Period : 2025-04-012025-04-30

Deposit

STAFF	TOTAL APPROVAL	TOTAL REJECT	RESPONSE 01	PROCESS 02
CS 01	478	7	18s	1s
CS 02	6	1	15s	0s
CS 03	8	0	23s	0s
TOTAL	492	8	18s	1s

Withdraw

STAFF	TOTAL APPROVAL	TOTAL REJECT	RESPONSE 01	PROCESS 02
CS 01	128	14	9s	4m 49s
CS 02	1	0	2m 6s	1m 27s
CS 03	2	0	9s	9m 28s
TOTAL	131	14	10s	4m 52s

Tips

STAFF	TOTAL 03	AMOUNT 04
CS 01	56	680
CS 02	48	520
TOTAL	104	1200.00

Rating

STAFF	TOTAL USER	RATING	TIPS 04	AVERAGE RATING
CS 01	4 05	11 06	680	2.75 07
CS 02	4	12	520	3
TOTAL	1	1	0	1.00

- 01
RESPONSE = Average Order Handle Time
- 02
PROCESS = Average Order Processing Time
- 03
Number of Tips Received
- 04
Total Tip Amount Received
- 05 06 07
Total of 4 customers gave 11 points
Average Score: 2.75



REPORT

REPORT (Activity Log)

Activity Log

Date : 2025-04-01

2025-04-30

Action : INACTIVE

INACTIVE

FIRSTDEPOSIT

REFERRER

EDITUSERINFO

EDIT BO

MESSAGE DELETED

GAME KIOSK

01 INACTIVE

Staff who INACTIVE player ID

02 FIRST DEPOSIT

Player who made first deposit today

03 REFERRER

Staff who modified player's upline

04 EDIT USER INFO

Staff who updated player's profile

05 EDIT BO

Who modified backend settings

06 MESSAGE DELETED

Deleted message by staff

07 GAME KIOSK

Who modified game API settings



REPORT

REPORT (Game Winlose Report)

Game WinLose Report

Period : 2025-04-012025-04-30

Display : DailyMonthlyYearly

Site : ALL

SITE	DEPOSIT01	WITHDRAW02	WINLOSE03	PERCENTAGE04
XE88	39.70	-15.24	24.46	61.61%
CLOTPLAY	77.75	-17.83	59.92	77.07%
HBNR	88.00	-733.50	-645.50	-733.52%
SUNCITY	133.59	-133.59	0.00	0.00%
AAA	162.23	-131.38	30.85	19.02%
MEGA (MEGA888)	224.17	-216.17	8.00	3.57%
PUSSY	309.72	-241.86	67.86	21.91%
JOKER	771.98	-379.14	392.84	50.89%
UUS (UU Slot)	814.72	-578.20	236.52	29.03%
CQ (CQ9)	2,032.43	-5,618.26	-3,585.83	-176.43%
PP (PRAGMATIC)	2,268.28	-4,116.03	-1,847.75	-81.46%

DATE	DEPOSIT05	WITHDRAW06	WINLOSE07	PERCENTAGE08
2025-04-01	25,532.82	-26,161.74	-628.92	-2.46%
2025-04-02	35,693.05	-29,480.42	6,212.63	17.41%
2025-04-03	30,367.88	-28,202.14	2,165.74	7.13%
2025-04-04	24,152.67	-15,254.00	8,898.67	36.84%
2025-04-05	20,004.03	-29,869.18	-9,865.15	-49.32%
2025-04-06	15,798.93	-10,461.98	5,336.95	33.78%
2025-04-07	15,468.19	-14,934.99	533.20	3.45%
2025-04-08	21,655.79	-18,599.38	3,056.41	14.11%
TOTAL	188,673.36	-172,963.83	15,709.53	8.33%

05

!!!!!!!!!!!!!!!!!!!!!!!!!!!!

Accuracy is around 70%
For Reference Only
Please refer to
Game Kiosk
for official records
!!!!!!!!!!!!!!!!!!!!!!!!!!!!

- 01

Deposit to Game
- 02

Withdraw from Game
- 03

Net Win/Loss
- 04

Win Rate
- 05

Daily Total In
- 06

Daily Total Out
- 07

Daily Net Win/Loss
- 08

Daily Win Rate



REPORT

REPORT (Leaderboard)

Leaderboard						
Date : 2025-04-02						
Game Key : All Game						
RANK	USER	MOBILE	GAME	BET	WIN	PAYOUT RATIO
1	Player01	601*****010	PEGASUS	0.20	120.54	602.70
2	Player02	601*****011	EVO888H5	0.20	115.72	578.60
3	Player03	601*****012	LFC	0.40	160.16	400.40
4	Player04	601*****013	JILI	2.00	550.40	275.20
5	Player05	601*****014	ILOVEU	1.00	242.20	242.20
6	Player06	601*****015	KAYA918	0.45	90.00	200.00
7	Player07	601*****016	DRAGOONSOFT	0.50	99.00	198.00
8	Player08	601*****017	EVO888H5	0.40	73.72	184.30
9	Player09	601*****018	DRAGOONSOFT	0.50	86.95	173.90
10	Player10	601*****019	DRAGOONSOFT	0.30	49.80	166.00

**Log the top 50 players with the highest odds
in a single game for the day
(BIG WIN)**

***Feature requires manual activation
Setting > Others > Leaderboard**

Leaderboard

```
{"SITE^ALL":{"name":"All Game"}}
```




REPORT

REPORT (Referrer Click Tracker)

Referrer Click Report		
Period :	2025-03-01	2025-04-30
Referrer Link	Total Clicks	Action
RFTEST88-1	21	View
RFTEST88-2	7	View

Referrer Link : RFTEST88-1	
Click from	No Of Clicks
https://www.facebook.com/	10
https://www.instagram.com/	8
https://x.com/	1
https://www.threads.net/	1
https://www.youtube.com/	1
CLOSE	

Number of clicks on the referral link for the specified ID

***Feature requires manual activation**
Setting > Referrer > Referrer Click Tracker

Referrer Click Tracker

RFTEST88-1,RFTEST88-2



REBATE

PAY REBATE

Rebate

Period : 01

Type : 02

CALCULATE PAY SETTING

04 ☐ Select 1 - 500

	Customer	Mobile	Action	Win/Loss	Rebate
☐ 1	Player01	60*****121	CHAT	200.00	10.00
☐ 2	Player02	60*****984	CHAT	50.00	2.50
☐ 3	Player03	60*****777	CHAT	20.00	1.00

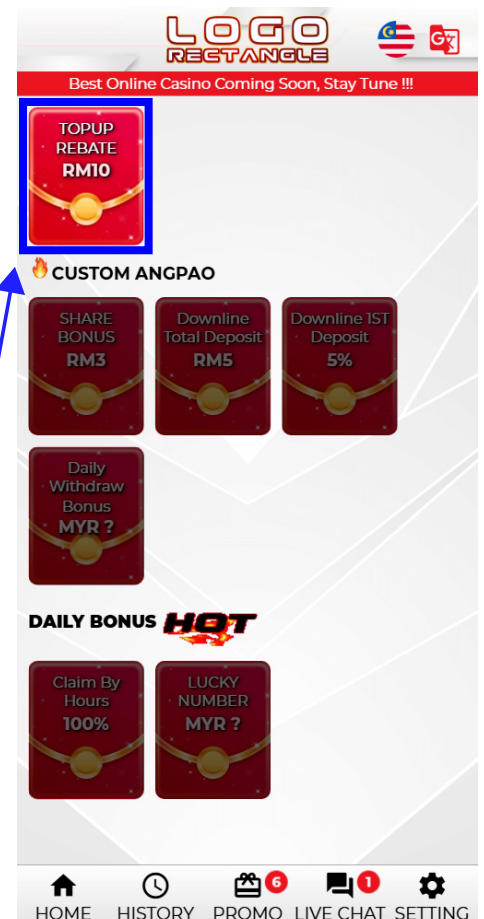
01 Select Date

02 Select Rebate Type

03 Click Calculate

04 Select all
or individual players

05 Click PAY



Promo will appear on the
player's frontend after payment



COMMISSION

PAY COMMISSION

Commission

Period : **01**

Type : **02**

Custom % : **03**

CALCULATE **04** **SETTING**

Start Date	End Date	Type	Custom %	Total Commission	Created Time	Action
2025-04-01	2025-04-07	PUBLIC	-	1.50	08 Apr 2025 08:04AM	VIEW DELETE 05

PUBLIC (2025-04-01 / 2025-04-07)

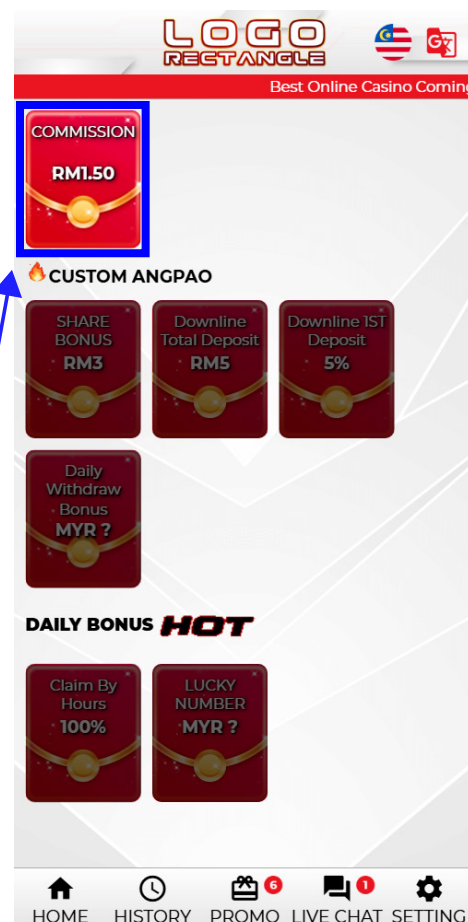
BACK **PAY**

06 ☐ Select All Unpaid (Max 500)

	Name	Mobile	Action	Commission	Paid	Balance	Paid Time
☐ 1	PLAYER NAME	60*****777	CHAT	1.50	0.00	1.50	

- 01** Select Date
- 02** Select Public
- 03** Empty by default
(Set inside Setting > Referrer)
- 04** Click Calculate
- 05** Click View
- 06** **Select ALL** **Max 500 per payment.**
or individual players **Repeat if exceeded**
- 07** Click PAY

Promo will appear on the player's frontend after payment





SMS

SMS

SMS Credit: 48.65 **01**

SMS Login Details:
 02
SEND

SMS History
Mobile Number :
Date :
SEARCH **03**

03 Recipient	Message	Price	Sent Time
60123456789	Verification Key: 6164 04	0.15	9 Sep 2021 12:26PM
601987654321	New PIN: 124715 05	0.15	9 Sep 2021 12:14PM
60128888888	User: 60128888888 Pass: 302487 02 06	0.15	9 Sep 2021 12:12PM

01 Current SMS Balance

02 Manually Register Player & Send Login Details

03 Search Sent Message Records

04 Sample Registration Message Request

05 Sample Password Reset Request

06 Sample Manual Registration Info



BANK

BANK (CREATE)

BANK

Bank	:	Select Bank
Account Name	:	Bank Account Name
Account Number	:	Bank Account Number
01 Account QR	:	Choose File No file chosen QR (Ignore if dont have)
02 Description	:	Bank Description (Visible to Player)
Gateway	:	Custom Gateway Category
Bank Type	:	Deposit & Withdraw / Deposit Only / Withdraw Only
04 Bank Info	:	Bank Information
Bank In Slip	:	Require Transfer Proof from Player
Bank In Time	:	Require Transfer Time from Player
Transferor Name	:	Require Sender Name from Player
03 User ID Suffix	:	Show Different Bank Accounts Based on Last Digit of Player ID
Show Time	:	Bank Display Time
03 Risk Level	:	Display Different Bank Accounts Based on Conditions
Excel Auto Approve	:	Excel Auto Conditions
Shared Account Code	:	Feature for Master BO
Display Gateway	:	Custom Gateway Display Category
Display Order	:	Custom Display Order
Remark	:	Remarks
Config	:	Additional Settings
Status	:	Active/Inactive/Delete

SUBMIT

CANCEL



BANK

Example 01 & 02

10

10

20

30

50

Touch 'n Go (DUIT NOW) (Only For TNG Transfer)

Step:

1. Scan with your E-Wallet and transfer RM10.00 to Wallet SDN BHD.

2. Submit this form with your transfer slip.

Business QR

WALLET SDN BHD

Have your customers scan this QR code to receive payments.

Click To Download

Bank

Touch 'n Go (DUIT NOW) (Only For TNG Transfer)

Account Name

Wallet SDN BHD

Account Number

0123456789

Reference

text2

Transfer Time :

2

16

AM

Transfer Slip :

Choose File

SUBMIT

CANCEL

01
Uploaded QR Image

02
Description Content



BANK

Example : 03

User ID Suffix : 7,9

****Only players with ID ending in 7 or 9 can see this bank**

PineApple	29615678 7	Bank account is visible to player
KIKI	29816376 3	Bank account is hidden from player
MiMi	31A3A61A 1	Bank account is hidden from player

Example : 04

Show

Step:
1. Transfer RM10.00 to bank account below.
2. Enter name (TEST ID) as recipient reference.
3. Submit this form with your transfer slip.

Bank	Maybank
Account Name	TEST WALLET VIP BANK
Account Number	8888888
Reference	TEST ID

Transfer Time :

3

59

PM

Transfer Slip : Choose File

SUBMITCANCEL

Hide

Maybank

☒ Online Transfer ☐ CDM ☐ ATM

Step:
1. Transfer RM10.00 to bank account below.
2. Enter name (TEST ID) as recipient reference.
3. Submit this form with your transfer slip.

Transfer Time :

3

59

PM

Transfer Slip : Choose File

SUBMITCANCEL



BANK

Example : 03

Risk Level

Setting > Transaction > Bank Risk Config

Bank Risk Config (Select 1 of 4 Options) :

```
{"depositAmount": {  
  "0": 3,  
  "50": 2,  
  "500": 1  
}}
```

Deposit Amount

Display based on Deposit Amount

\$0–49 : Bank-3 will be displayed

\$50–499 : Bank-2 will be displayed

\$500+ : Bank-1 will be displayed

```
{"pastDepositCount": {  
  "0": 3,  
  "10": 2,  
  "100": 1  
}}
```

Past Deposit Count

Display based on Deposit History Count

0 ~ 9 deposits : Bank-3 will be displayed

10 ~ 99 deposits : Bank-2 will be displayed

100+ deposits : Bank-1 will be displayed

```
{"userTag": {  
  "VIP": {  
    "1": 3,  
    "2": 2,  
    "3": 2,  
    "4": 1,  
    "5": 1  
  }}  
}}
```

UserTag

Display based on VIP level

VIP 1 : Bank-3 will be displayed

VIP 2&3 : Bank-2 will be displayed

VIP 4&5 : Bank-1 will be displayed

```
{"bankRotation": 1}
```

Bank Rotation

A random bank account will be displayed to the player for each transaction.

Risk Level : 2

Bank Rotation

If multiple Bank-2 accounts exist, one will be randomly displayed per deposit



PROMOTION

PROMOTION (Create Bonus)

Promo Name

Fixed %

Fixed Amount

Random Amount

Max Payment
for the bonus

Min accept deposit amount

Max accept deposit amount

Min topup count before

Promo claim count

Promo claim count reset

Rollover
Total Bet Amount

Turnover

Win Over / Min Withdraw

Max Withdraw Amount

Description
for the bonus

Description
for the bonus

PROMOTION

Name	:	e.g. Deposit Bonus 10%
Bonus (Percentage)	:	e.g. 20 (Leave it blank to use fixed amount bonus)
Bonus (Fixed Amount)	:	e.g. 20 (Leave it blank to use percentage bonus)
Bonus (Random)	:	<input type="text" value='e.g. {"min":0.2,"max":0.5}'/>
Max Payout 01	:	e.g. 99 (optional)
Claim Condition 02	:	DEPOSIT
Claim Config 03	:	*Do not change "startDate". Please create as new promotion if you want to change start date.
Min Topup Amount	:	e.g. 50 (optional)
Max Topup Amount	:	e.g. 99 (optional)
Min Times of Topup	:	e.g. 0 (optional)
Claim Limit	:	e.g. 1 (optional)
Claim Reset 04	:	NONE
Initial Free Limit 05	:	e.g. 1 (optional)
Deposit Free Limit	:	e.g. 1 (optional)
Rollover Percentage Bonus is R x (Deposit + Bonus) Fixed or Random Bonus is R	:	e.g. 1 (optional)
Turnover Percentage Bonus is T x (Deposit + Bonus) Fixed or Random Bonus is T	:	e.g. 1 (optional)
Max Withdraw Value less than 1 means % Example 0.9 (only can withdraw 90%)	:	e.g. 100 (optional)
Description Use either one	:	
Description (Editor) Use either one	:	Normal B I U ≡ ≡ ≡ ≡ ≡ ≡ A A Sans Serif I x
Display Description Only 06	:	No
Display Angpao Text 07	:	Yes
Display Amount 08	:	Yes
Display Group 09	:	e.g. 1 (optional)
Display Order	:	e.g. 1 (optional)
Angpao Image 10	:	Choose File No file chosen Delete
Description Image 11	:	Choose File No file chosen Delete
Mobile App Only	:	No
Status	:	ACTIVE
Allowed Game	:	☐ AWC3-1 [SPADE] ☐ AWC3-11 [E1SPORT] ☐ AWC3-14 [PG] ☐ AWC3-15 [JIL] ☐ AWC3-2 [SEXYBCRT] ☐ AWC3-3 [S12881] Select All / Unselect All
Share Report	:	

SUBMIT

CANCEL

01
Max Payout
 Can only be used with Bonus (Percentage)
Example :
Deposit : RM100
Bonus : 100%
Max Payout : RM188

Player Deposit 100 Free 100, Total Rm200
Player Deposit 200 Free 188, Total Rm388

02
Deposit : Player must deposit to trigger the promo
Free : Player can claim the red packet without deposit or any rule
Custom : Custom promo features will be guided by us if needed

03
 When using 'Claim Condition: Custom', these features may be required, We will provide setup instructions if needed

04
Unlimited Claim :
Claim Limit : 0
Claim Reset : None

Welcome Bonus (One-time claim only) :
Claim Limit : 1
Claim Reset : None

Daily Bonus (Daily claim allowed) :
Claim Limit : 1
Claim Reset : Daily

05
Initial Free Limit
Free claim limit without deposit

Deposit Free Limit
Free claim limit after deposit

Usually recommended for new companies
Claim Condition : FREE
Claim Limit : 1
Claim Reser : Daily

Initial Free Limit : 3
Deposit Free Limit : 4

New players receive a 3-time (day) free bonus upon joining
Since it's limited to 1 claim per day, the bonus lasts for 3 days

After the 3 free claims,
each deposit will unlock 4 more daily bonus claims

06 Display Discription Only

Setting : NO

System Auto Write

Welcome Bonus (Slots)

Enjoy A Free Bonus Of 50%

- Deposit from RM30.00 to RM100.00
- Deposit at least 5 times
- Limited to 1 claim per day

Requirements:

- Maximum bonus up to AUD100.00
- This promotion is applicable only to new members who make a first deposit only
- **ONE (1) Name and ONE (1) IP Address able to claim this promotion one time only**
- This Promotion may NOT to be claimed with ATM/CDM deposit
- No keeping free game
- All credit will be forfeited subject to any violation of rules
- Withdrawal at least turnover x4

Example:

First Deposit = AUD50.00
 Bonus = First Deposit AUD50.00 X 50% = AUD25.00
 Withdrawal Requirement = (AUD50.00 + AUD25.00) X 4 = AUD300.00

Terms And Condition

- Cannot combine with other Free Credit/Rebate/Commission
- Promotion for slots game only **(Not Include V-Power & JILI)**
- Register name must same as bank

Wallet88 General Terms & Conditions Apply.

If Found Illegal Betting, Abnormal Betting Situation, Bonus Hunting, Side Betting, Save Free Game Inside Game & Deposit To Withdraw, We Shall Freeze The Deposit (Including The Amount Of The Profit And Bonus), The System Will Automatically Clear The Balance To Zero (0).

GAMING LICENSE **CERTIFICATION** **PAYMENT METHOD**

Close

The system will auto-fill some basic conditions based on your settings

Setting : YES

NO System Auto Write

Welcome Bonus (Slots)

Requirements:

- Maximum bonus up to AUD100.00
- This promotion is applicable only to new members who make a first deposit only
- **ONE (1) Name and ONE (1) IP Address able to claim this promotion one time only**
- This Promotion may NOT to be claimed with ATM/CDM deposit
- No keeping free game
- All credit will be forfeited subject to any violation of rules
- Withdrawal at least turnover x4

Example:

First Deposit = AUD50.00
 Bonus = First Deposit AUD50.00 X 50% = AUD25.00
 Withdrawal Requirement = (AUD50.00 + AUD25.00) X 4 = AUD300.00

Terms And Condition

- Cannot combine with other Free Credit/Rebate/Commission
- Promotion for slots game only **(Not Include V-Power & JILI)**
- Register name must same as bank

Wallet88 General Terms & Conditions Apply.

If Found Illegal Betting, Abnormal Betting Situation, Bonus Hunting, Side Betting, Save Free Game Inside Game & Deposit To Withdraw, We Shall Freeze The Deposit (Including The Amount Of The Profit And Bonus), The System Will Automatically Clear The Balance To Zero (0).

GAMING LICENSE **CERTIFICATION** **PAYMENT METHOD**

Close

The system will not auto-fill basic conditions only the description will be shown

07 Display Angpao TEXT

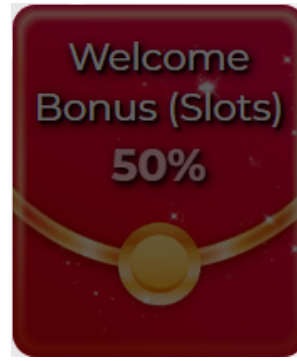


Setting : YES



Setting : NO

08 Display Amount



Setting : YES



Setting : NO

Show Name / Amount Hide Name / Amount

Show Amount / %

不显示红包 金额 / 巴仙

09 Display Group & Display Order



Display Group (Group by exact name, including symbols and spaces)

Display Order

Row 1 – Slot 1 = 11
Row 1 – Slot 2 = 12
Row 1 – Slot 3 = 13

Display Group (Group by exact name, including symbols and spaces)

Display Order

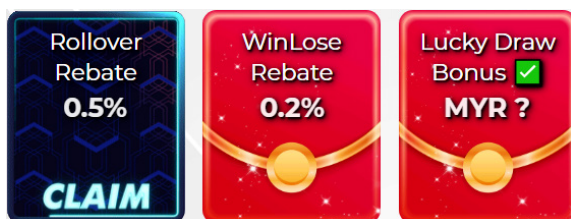
Row 2 – Slot 1 = 21
Row 2 – Slot 2 = 22
Row 2 – Slot 3 = 23

Display Group (Group by exact name, including symbols and spaces)

Display Order

Row 3 – Slot 1 = 31
Row 3 – Slot 2 = 32
Row 3 – Slot 3 = 33
Row 3 – Slot 4 = 34
Row 3 – Slot 5 = 35

10 Angpao Image



Set a unique image
for promo

11 Discription Image



Embed an image
inside the promo



SETTING

SETTING (Transaction)

Member Min Deposit

→ Minimum Single Deposit Amount

Member Max Deposit

→ Maximum Single Deposit Amount

Member Min Withdraw

→ Minimum Single Withdrawal Amount
(applies only if no bonus is active)

Member Max Withdraw

→ Maximum Single Withdrawal Amount

Member Max Withdraw (x Deposit)

→ Max Withdrawal
(Deposit Amount × Multiplier)

Member Withdraw Rollover (x Deposit)

→ Deposit Rollover
(Deposit Amount × Multiplier)

Member Deposit Allow Skip Slip

→ Player can /cannot submit bank receipt when deposit

Member Deposit Enter Below Reference

→ Prompt player to enter phone number / ID / name
as transfer reference when deposit

Member Deposit Enter Below Reference (Random)

→ Custom transfer reference allowed if phone/ID/name
is not preferred

Member Withdraw Daily Count Limit

→ Limit number of withdrawals per day

Disable Withdraw Time

→ Restrict withdrawal requests during specific time periods
(Usually 2355P.M. & 15Min)

Staff Approve Withdraw Must Select Bank

→ When staff approves a withdrawal,
bank must be selected for record purposes

Staff Approve Withdraw Must Upload Slip

→ When staff approves a withdrawal,
bank receipt must be uploaded for the player

Gateway Deposit Fee (%)

→ Auto-deduct when player
deposits via selected platform
(Recommended : ON)

Gateway Withdraw Fee (%)

→ Auto-deduct when player
deposits and withdraws via selected platform

Gateway Min Withdraw:

→ Min withdrawal amount for deposits
made via selected platform

Gateway Max Withdraw

→ Max withdrawal amount for deposits
made via selected platform

Gateway No Bonus

→ Promo not allowed for claim
if deposits via selected platform.

Gateway Config

→ Can request Wallet-CS to configure



SETTING

SETTING (Member)

Member Register Method

Whatsapp	Staff can send message to player via WhatsApp + Register via WhatsApp
Whatsapp & SMS	Staff can send message to player via WhatsApp + Register via WhatsApp or SMS
Whatsapp (No Reply)	WhatsApp used for registration only (Recommended)
Whatsapp (No Reply) & SMS	Register via WhatsApp or SMS (Recommended)
Viber	Register via Viber
Viber & SMS	Register via Viber or SMS
Line	Register via LINE
Line & SMS	Register via LINE or SMS
Telegram	Register via Telegram
Telegram & SMS	Register via Telegram or SMS
SMS	Register via SMS
SMS & Whatsapp (No Reply)	Register via SMS + WhatsApp (SMS is prioritized)
Normal (No Verify)	Player can register freely (Not Recommended)

Allow Auto Register From Other Wallet

	Requires additional setup. Please contact support
--	---

Member Country Code

60, 65	Example : Only +60(MY) +65(SG) phone numbers are allowed for registration
--------	---

Whitelisted Member Country

	Whitelisted country IP addresses
--	----------------------------------

Blacklisted Member Country

	Blacklisted country IP addresses
--	----------------------------------

Member Bank Account

Enter Bank Account During Withdraw	
No Limit	Players can freely change bank account on each withdrawal
1 Bank Acc for 1 Member	Bank account can be changed if no pending withdrawals
1 Bank Acc for 1 Member (L.A.W)	Bank account set on first withdrawal, then bound to Wallet ID
1 Bank Acc for 3 Member (L.A.W)	Bank account bound on first withdrawal, max 3 users per account
Enter Bank Account After Register	
No Limit (L.A.R)	Bank account set on first login, cannot change, sharing allowed
1 Bank Acc for xx Members (L.A.R)	Bank account set on first login, cannot change, no sharing (limit 1/3/5/10 users)

Change Customer Name

NO	After first withdrawal, player's name will auto-update to match bank account name
----	---

SMS Limit

3 / days	Daily SMS request limit per player
----------	------------------------------------

Mobile Number Required

No Check	Only required if WhatsApp or SMS is not used for registration
----------	---

Register Email Required

No	Require email verification from player
----	--

Allow To Change Mobile Number

YES	Player can change phone number from frontend
-----	--

Live Chat

On	
On	All players can message customer support
On (After Login)	Only logged-in players can message support
Off	Disable chat function



SETTING

SETTING (Bonus)

Clear Bonus Percentage

当玩家金额少于设定的%时, 会自动移除所有红包设定
0 = 少过 \$0.10

Clear Bonus If Balance Less Than

当玩家金额少于时, 会自动移除所有红包设定

Allow Deposit If Balance Less Than

当玩家金额少于时, 才允许充值

Bonus Config

玩家进入游戏前, 必须领取所有充值触发的红包
否则一旦进入游戏所有红包将会被取消

SETTING > Referrer

Referrer Commission % (0 = OFF)

5% Commission

Referrer Commission Type

☐	
☐	Downline Lose (Long Term)
☐	Downline First Deposit
☐	Manual
☐	Rollover Commission

Calculates total win/loss from registration date to today, previously paid records are also included

Player can only earn commission from downline first deposit

Only calculate win/loss within selected period (**Recommended**)

Only calculate x% of total turnover from downline

Agent Commission Type

Same as the above setting

Agent Commission Allowed Sites

Commission can only be used in selected games

Referrer Commission Rollover

Commission Rollover (Total Bet) × multiplier

Referrer Commission Rollover Ignore Balance

YES = Balance excluded from Rollover
NO = Balance included in Rollover

Referrer Commission Max Withdraw

Max withdrawal limit

If set below \$1, it is treated as a percentage

Example :

0.1 = 10% of total amount

0.88 = 88% of total amount

Referrer Angpao Description

COMMISSION

Congratulations!

You Can Claim A Free Bonus Of RM5.00

Minimum Rollover Of RM98.00 Is Required For Withdrawal.

Requirements:

- TEST

Cancel

Claim Now



SETTING

SETTING (Other)

Other Config

"PinChatRename":{ "PIN1":"Deposit Problem", "PIN2":"Withdraw Condition", "PIN3":"Bonus Problem", "PIN4":"Free Credit Problem", "PIN5":"Others Problem"}	Customizable PIN names
"AddPin":1	Add 5 extra PINs (total 10)
"excel": 1	Use 0 or 1 to enable/disable Excel feature
"AdminHandleTx": 1	Admin ID can process handled orders
"AllCanHandleTx": 1	All IDs can process each other's handled orders
"ChatSort": 1	Pin all unread/unreplied chats
"DisableRegisterBank": [""]	Block certain banks from being used in register
"Languages": ",EN,ZH,MS,VN"	Customize frontend language options
"DefaultLanguage": "EN"	Set default frontend language
"ChatColor": {"RF": 0,"JOIN": 0}	Mark registration info as read automatically
"showUserInfo":1	Show ID,name,and phone number when withdraw
"WithdrawNoCent":1	Auto round-down withdrawal amount
"WithdrawFull":1	Full balance must be withdrawn



SETTING

SETTING (Other)

Allow Member Change Game ID



Allow players to change APP Game ID (918,Mega,etc.)
Recommended: NO

Disable Change Game ID



Disable Game ID change for selected APP Games only

Enable Change Game ID



Enable Game ID change for selected APP Games only

Change Game ID Wait Time (Minute)



Cooldown time for Game ID change

Allow Change Back To Old Game ID



Allow players to reuse previous Game IDs
Recommended: NO

Hide Mobile



Allow staff to view player phone numbers

Show Notice Time Gap (Second)



Cooldown time for frontend POPUP notices

Rating & Tips Staff



Enable Tips feature
STAFF: All staff IDs
CS: All customer service IDs
LoginID: Specific staff backend login ID

Leaderboard



Enable leaderboard for all games



Enable leaderboard for selected games

LEADERBOARD					
Today Yesterday					
All Game					
*Bet records may take upto 1 hour to be updated.					
Rank	Player	Game	Bet	Menang	Payout Ratio
1	60*****736	JILI	RM0.02	RM18.70	935.00
2	60*****643	JILI	RM0.02	RM14.32	716.00
3	60*****539	PUSSY	RM0.45	RM208.07	462.38
4	60*****719	918KISS	RM0.50	RM230.40	460.80
5	60*****275	MEGA888	RM0.05	RM15.10	302.00



Players can view winnable games on frontend
****This record cannot be falsified**

Check In:

```
{
  "startDate": "2025-05-21",
  "redeemPromotionId": 123456,
  "checkInReward": [
    {
      "userSpecificPromotionId": 188314,
      "icon": "https://static.gwvkyk.com/media/89a40726db286cf35a86b.png",
      "text": "15%BONUS",
      "popup": "https://xxxxxxxxxxxxxxxxx.jpeg"
    },
    {
      "minBonus": 1.2,
      "maxBonus": 1.4
    },
    {
      "minBonus": 1.4,
      "maxBonus": 1.6
    },
    {
      "minBonus": 1.6,
      "maxBonus": 1.8
    },
    {
      "minBonus": 1.8,
      "maxBonus": 2
    },
    {
      "minBonus": 2,
      "maxBonus": 3
    },
    {
      "userSpecificPromotionId": 188314,
      "icon": "https://static.gwvkyk.com/media/89a40726db286cf35a86b.png",
      "text": "15%BONUS",
      "popup": "https://xxxxxxxxxxxxxxxxx.jpeg"
    }
  ]
}
```

Day-1 Setting, Special deposit bonus
Promo ID : 188314

Day-2 Setting, Random free bonus
Promo ID : 123456

Day-3 Setting, Random free bonus
Promo ID : 123456

Day-4 Setting, Random free bonus
Promo ID : 123456

Day-5 Setting, Random free bonus
Promo ID : 123456

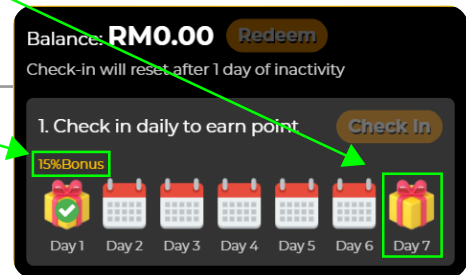
Day-6 Setting, Random free bonus
Promo ID : 123456

Day-7 Setting, Special deposit bonus
Promo ID : 188314

Example Checkin Bonus

PROMOTION ID : 123456

Name	: Check-IN Bonus	→ Bonus Name
Bonus (Percentage)	:	→ No need to fill in
Bonus (Fixed Amount)	:	→ No need to fill in
Bonus (Random)	:	→ No need to fill in
Claim Condition	: CUSTOM	→ Must change to CUSTOM
Claim Config	: {"customBonus": "manual"}	→ {"customBonus": "manual"} is required
Allowed Game	: ☐ 918KISS ☐ MG888H5 ☐ MG888H52 ☐ UUS ☐ UUS2	→ Extras (optional) {"creditLessThan": 0.1} {"fixRT": 1} {"walletId": 1, "changeGameId": 1} → Select as needed



Example Special Deposit Bonus

PROMOTION ID : 188314

Name	: 15% Special Checkin Bonus	→ Bonus Name
Bonus (Percentage)	: 15	
Bonus (Fixed Amount)	:	
Bonus (Random)	:	
Claim Condition	: DEPOSIT	
Claim Config	: {"userSpecific": 1}	→ {"userSpecific": 1} is required
Allowed Game	: ☐ 918KISS ☐ MG888H5 ☐ MG888H52 ☐ UUS ☐ UUS2	→ Select as needed

****Special deposit bonus is not mandatory.**
If not needed, you can use min & max as daily settings.

User Tag

```
VIP,HUNTER,DANGER
```

➔ **Manually tag player ID for easy tracking**

Automate User Tag

```
{
  "VIP": {
    "tagValue": {
      "1": {
        "last30daysDeposit": 100
      },
      "2": {
        "lifeTimeDeposit": 300
      },
      "3": {
        "pastMonthDeposit": 10000
      },
      "4": {
        "pastMonthDeposit": 30000
      },
      "5": {
        "lifeTimeDeposit": 50000,
        "pastMonthDeposit": 50000
      }
    },
    "config": {
      "downgradeMode": "jump"
    }
  }
}
```

➔ **Auto-tag** player ID

Example: VIP auto-tags 5 levels

Hunter & DANGER still require manual tagging

last30daysDeposit : Required deposit in past 30 days

lifeTimeDeposit : Required deposit since registration

pastMonthDeposit : Required deposit in last month

All conditions must be met to level up

Down Grade Mode : jump & step

jump : Drop to VIP1 if target not met

step : Drop 1 level per missed month,
5 > 4 > 3 > 2 > 1

Game Config

```
{
  "EVO888H5B": {
    "walletId": 1,
    "disabledByDefault": 1
  },
  "UUS2": {
    "walletId": 1,
    "disabledByDefault": 1
  },
}
```

➔ **Applies to FREE Kiosk games only**

Wallet Config

```
{
  "1": {
    "name": "Free Credit"
  }
}
```

➔ **Applies to FREE Kiosk games only**

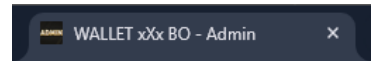


DISPLAY

Display (General)

Website Name

Backend TAB display name

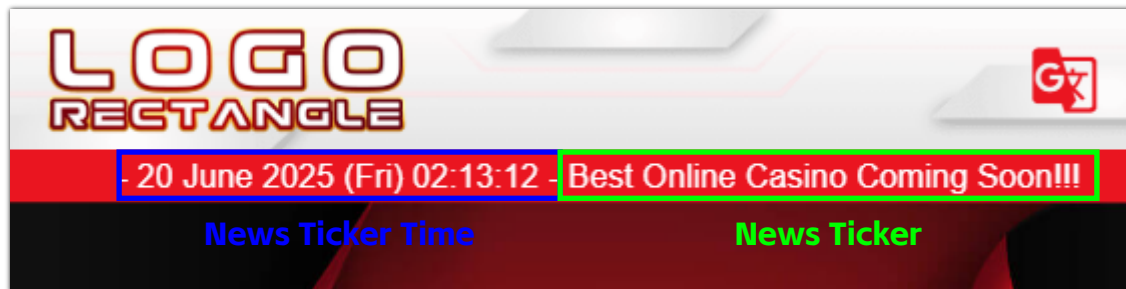


News Ticker

Frontend marquee message

News Ticker Time

Include timestamp in marquee message



Change Bank Notice

Shown when player enters bank account info

BANK ACCOUNT

Please enter your bank account for future withdrawal.

Bank Name :

Account Full Name :

Bank Account No. :

***Not Support Crypto BANK**

SAVE



DISPLAY

Display (General)

Deposit Notice

Welcome to xXx
Our Min Deposit \$20

Deposit Step

1 - xxxxxxxx
2 - xxxxxxxx
3 - xxxxxxxx

Welcome To XXx
Our Min Deposit \$20

20

10 20 30 50

Maybank

☒ Online Transfer ☐ CDM ☐ ATM

1 - Xxxxxxxx
2 - Xxxxxxxx
3 - Xxxxxxxx

Visible only after selecting a bank

Bank	Maybank
Account Name	Wallet SDN BHD
Account Number	999999994
Reference	

Withdraw Notice

Welcome to xXx
Our Min Withdraw \$100

Withdraw Step

1 - xxxxxxxx
2 - xxxxxxxx
3 - xxxxxxxx

WITHDRAW

Welcome To XXx
Our Min Withdraw \$100

Notes:
1 - Xxxxxxxx
2 - Xxxxxxxx
3 - Xxxxxxxx

Bank Name : Maybank

Popup Notice

Frontend popup notice for players

Popup Notice (After Login)

Shows different content before and after login

Popup Notice (Editor)

Same as Popup Notice, with easier content input



Display (SEO)

SEO Title

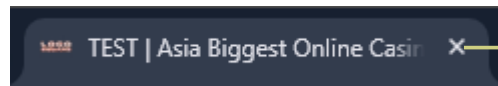
TEST | Asia Biggest Online Casino | Slot...

Frontend TAB title + Google search title

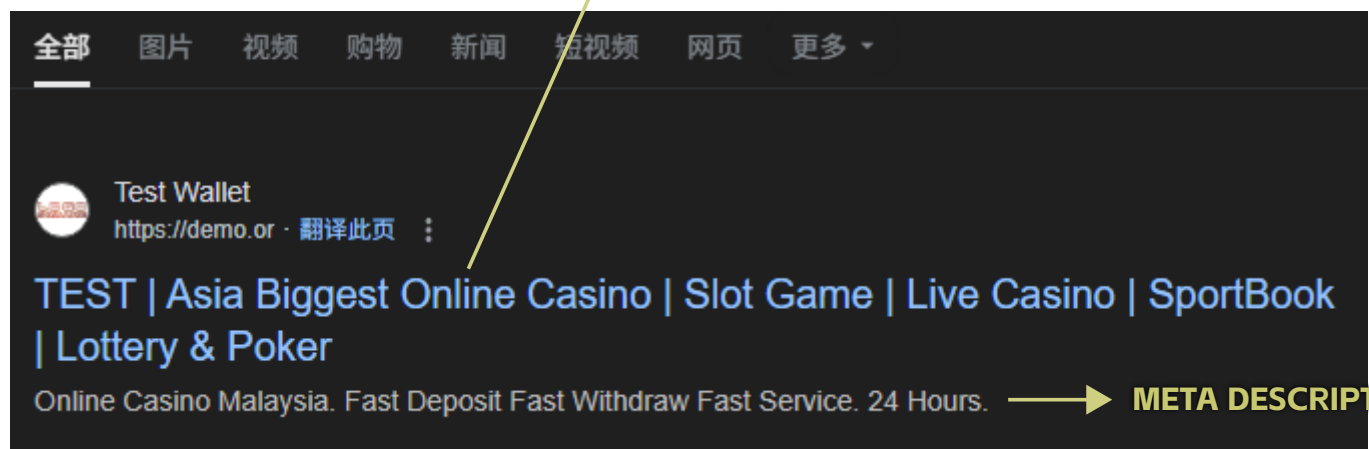
Meta Description

Online Casino Malaysia. Fast Deposit Fast...

Google search subtitle



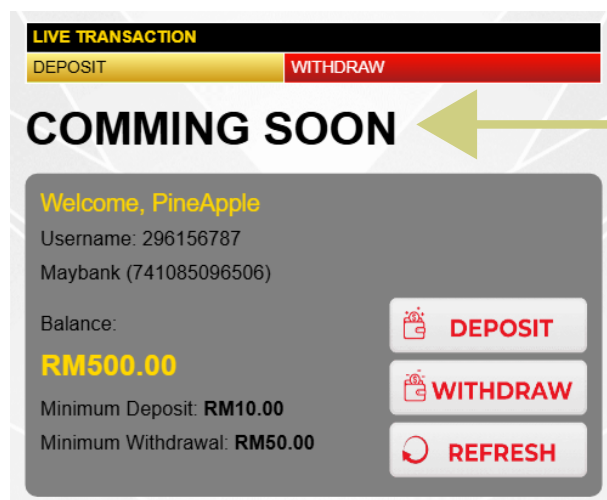
SEO TITLE



Heading 1

COMMING SOON

Main headline on frontend (for urgent notices, etc.)





ADMIN TOOL

ADMIN TOOL > Export Customer List

Export All Player

Export Customer List:

Start Date **01** End Date **02**

☐ Deposit **03**

☐ Withdraw **03**

QWERTY **04**

EXPORT **05**

1. Dont Select Date!!
2. Dont Select Date!!
3. Dont Select ANY TYPE!!
4. Keyin Password
5. Export

Export Deposited Player

Export Customer List:

2022-10-01 **01** 2022-10-31 **02**

☒ Deposit **03**

☐ Withdraw

QWERTY **04**

EXPORT **05**

1. Select Start Date (Max 1 month)
2. Select End Date (Max 1 month)
3. Select Deposit
4. Keyin Password
5. Export

Export Withdrawn Player

Export Customer List:

2022-10-01 **01** 2022-10-31 **02**

☐ Deposit

☒ Withdraw **03**

QWERTY **04**

EXPORT **05**

1. Select Start Date (Max 1 month)
2. Select End Date (Max 1 month)
3. Select Withdraw
4. Keyin Password
5. Export

ADMIN TOOL > Emergency SHUTDOWN

Emergency SHUTDOWN

Enter Admin Password



After password confirmation,
both frontend and backend
will shut down within 5 seconds.

Reactivation requires technical team support
and may take 1–3 days.